

WARRANTY

Refractory Logs: Grand Canyon Gas Logs, logs carry a lifetime warranty against any manufacture defects or breakage as long as the products are installed inside. In the event defect or breakage occurs a replacement will be available to pick-up from the dealer at which the log set was originally purchased. This warranty does not cover breakage caused by excessive handling once installed and fired. Logs installed outdoors carry a (5) year warranty. This warranty is limited to original purchaser only.

Burner: Grand Canyon Gas Logs burners carry a life time warranty against manufacturer defects or breakage as long as the appliance is installed inside and by a professional installer. In the event a defect or breakage occurs a replacement will be available for pick-up from the dealer at which the burner was originally purchased. Stainless Steel Burners installed outside carry a lifetime warranty against manufacturer defects or breakage. This warranty is limited to original purchaser only.

Electrical and Valves: Grand Canyon Gas Logs valves, pilot assemblies and electrical components carry a (2) year warranty against breakage or defects from date of purchase, by original purchaser, and must be installed by a licensed professional installer. This warranty only covers use with ISOFLAMES burners and logs. In the event a defect or breakage occurs a replacement will be available for pick-up from the dealer at which the burner was originally purchased. Products installed outdoor carry a (1) year warranty.

WARRANTY CARD:

WARRANTY

Please fill this warrant card and mail it to Grand Canyon Gas Logs to receive a warranty claim

WARRANTY

Purchased from: City,

State

Day/Month/Year:

Your information

Name:

City, State: Phone

Number: Date of

install: Mail to:

EarthCore/ISOFLAMES c/o 3435

E. Atlanta Ave.

Phoenix, AZ 85040