

# OUTDOOR SPEAKER DEPOT

## RETURN/WARRANTY FORM

**RETURN POLICY:**

Outdoor Speaker Depot will accept any unused, non-discontinued item. Items must be in new, unused and unworn condition with all original packaging material, unused warranty cards, and instruction booklets. Your return package should include this form. (Do not write anything on the box). An RMA number is required before shipping any items back. Please email [rma@audiogeargroup.com](mailto:rma@audiogeargroup.com) for the RMA number. You should get an email response within 24-48 hours. Wrap the package securely and mail it to the address listed below. For your protection, expensive items should be returned via an insured, trackable carrier.

**SHIP RETURNS TO:**

**Outdoor Speaker Depot  
Attn: Returns Dept.  
775 Columbia Street  
Brea, CA 92821  
888.779.4968**

**Return Codes:**

- |                        |                       |
|------------------------|-----------------------|
| A. Wrong Item Ordered  | E. Damaged            |
| B. Just Didn't Like It | F. Defective/Warranty |
| C. Wrong Item Shipped  |                       |
| D. Changed Mind        |                       |

**Billing Address:**

**Shipping Address If Different:**

Order# / Invoice# _____	RMA Number _____
Name _____	Name _____
Address _____	Address _____
City _____	City _____
State _____ Zip Code _____	State _____ Zip Code _____
Phone # _____	Phone # _____

Return Code	Part# / SKU	Description Of Problem (If Defective)

**Please Note:** Returns for refund after 30 days of receiving your product will not be accepted. An RMA number is required with any returns. Please email [rma@audiogeargroup.com](mailto:rma@audiogeargroup.com) for the RMA number. You should get an email response back within 24-48 hours.