

Theraquatics.com

Aquatic Exercise & Therapy Equipment

Peppertown USA LLC trading as Theraquatics.com

Phone: (334) 669-8838 (9 to 5 p.m. CST) Web: www.theraquatics.com email: sales@theraquatics.com
 Warehouse Address: 704 N. Perry Street, Montgomery, AL 36104-2552 USA Mailing Address: P.O. Box 240642, Montgomery AL 36124-0642 USA

Returning Goods to Theraquatics.com

Sometimes the wrong equipment has been selected and you need to return that product. Theraquatics.com has therefore tried to make the return process as simple as possible. Simply:

1. Download & complete the Return Goods Form
2. Include this form and a copy of your invoice with the goods
3. Repack the goods securely. As you are responsible for these goods until they are received by Theraquatics.com. We suggest you obtain some form of receipt stating when the goods were dispatched.

Send goods to: Theraquatics.com
 704 North Perry Street
 Montgomery, AL 36104-2442
 USA

<p>Date _____</p> <p>Organisation _____</p> <p>Contact Person _____</p> <p>Address _____</p> <p>_____</p> <p>_____ Zip Code _____</p> <p>Phone (____) _____ Fax (____) _____</p>	<p>IMPORTANT</p> <p>Customer No. _____</p> <p>Invoice No. _____</p>
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<p>Reason for returning goods <i>(please tick the appropriate box)</i></p> <p><input type="checkbox"/> Incorrectly ordered</p> <p><input type="checkbox"/> Wrong item delivered</p> <p><input type="checkbox"/> Faulty item</p> <p><input type="checkbox"/> Unsuitable item</p> <p><input type="checkbox"/> Damaged in transit</p> <p><input type="checkbox"/> Returning samples</p> <p><input type="checkbox"/> Other _____</p>	<p>What is your preference for your returned goods? <i>(Tick the appropriate box)</i></p> <p><input type="checkbox"/> Exchange item for same item</p> <p><input type="checkbox"/> Exchange item for different item. (Nominate new item) _____</p> <p><input type="checkbox"/> Credit the account (Credit does not include freight)</p> <p><input type="checkbox"/> Other (Please specify) _____</p>
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Please help us to process your returned goods quickly by completing this form with as much information as possible

Any other comments you might like to make are always appreciated

Theraquatics.com thanks you for your co-operation