

The Automated Call Management System (ACMS) is a PC-based system designed for remote programming and testing of phones. The ACMS manages an unlimited number of telephones and provides the assurance that all equipment is in working condition. The software also saves time and labor compared to manual testing.



### **Key Features:**

- Remote diagnostics and polling
- Automated testing on user selected telephones
- Up to 2,000 test calls per day
- Monitoring and logging of all incoming calls
- Simple Graphic User Interface (GUI)
- Use up to eight telephone lines simultaneously
- The system supports an identical redundant/backup system that will automatically be active and takeover the lines upon failure of primary system
- Print and email reports of telephone status
- Password restricted access