INSTALLATION AND OWNER’S MANUAL

MJ & MH

M-S SERIES JACKSHAFT COMMERCIAL VEHICULAR DOOR OPERATORS with SOLID STATE CONTROLS

READ THIS MANUAL CAREFULLY BEFORE INSTALLATION OR USE.

SAVE THIS MANUAL!

Serial #:
Date Installed:
Your Dealer:

As of date of manufacture, meets all ANSI/UL 325 Safety Requirements for Vehicular door operators

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READ THESE STATEMENTS CAREFULLY AND FOLLOW THE INSTRUCTIONS CLOSELY.

The Warning and Caution boxes throughout this manual are there to protect you and your equipment. Pay close attention to these boxes as you follow the manual.

![WARNING]
Indicates a MECHANICAL hazard of INJURY OR DEATH. Gives instructions to avoid the hazard.

![CAUTION]
Indicates a MECHANICAL hazard of DAMAGE to your operator or equipment. Gives instructions to avoid the hazard.

![WARNING]
Indicates an ELECTRICAL hazard of INJURY OR DEATH. Gives instructions to avoid the hazard.

![CAUTION]
Indicates an ELECTRICAL hazard of DAMAGE to your operator or equipment. Gives instructions to avoid the hazard.
**PRODUCT FEATURES**

The purpose of this booklet is to provide assembly, installation and operation information concerning Model MJ5011S & MH5011S Commercial Vehicular Garage Door Operators and related Accessory Products.

**NOTICE**

IT IS IMPORTANT THAT THIS INSTRUCTION MANUAL BE READ AND UNDERSTOOD COMPLETELY BEFORE INSTALLATION OR OPERATION IS ATTEMPTED. IT IS INTENDED THAT THE INSTALLATION OF THIS UNIT WILL BE DONE ONLY BY PERSONS TRAINED AND QUALIFIED IN THE INSTALLATION, ADJUSTMENT AND SERVICE OF COMMERCIAL OVERHEAD DOORS AND DOOR OPERATORS AND BY QUALIFIED ELECTRICIANS.

**STANDARD FEATURES**

**Solid State Controls:** The MJ5011S & MH5011S operators employ solid state technology with advanced standard features to provide for a complete commercial door operating system.

**Limit Switches:** Driven limit switches, easily adjusted over a wide range. The motor may be removed without affecting the limit switch adjustments.

**Manual Release:** Permits manual operation of the door in the event of a power failure. The Model MH50111S is equipped with a chain hoist to aid in manual operation.

**Control Circuit:** Connection terminals for a standard three button Open, Close and Stop control station at 5 Volts DC. The motor control board features a built-in 3 button station for test purposes.

**Connections For Auxiliary Entrapment Protection Devices:** For the ultimate in protection, terminals are provided to connect a Linear Corp. Photo-Beam System that consists of an emitter, Part No. 217792 and detector, Part No. 217800. This device when connected is a monitored beam system. Additional connection terminals for a Normally Open and Normally Closed reversing devices such as a reversing door edge or a three wire photo-beam are provided.

**Momentary Contact To Close:** Standard operating mode. Requires a photo-beam as described above or one of the Miller Edge family of Door Edge devices as described on this page to be properly installed on the door and connected to the operator. See Page 10 for the entrapment protection installation guide.

**OPTIONAL FEATURES:**

**Digital Radio Controls:** Open, Close and Stop operation. Radio units are available to control up to 27 doors from one transmitter.

**Timer to Close Operation:** Two of the programmable operation modes (T & TS), closing delay is adjustable from 5 seconds (factory set at 30 seconds) to 5 minutes in five second intervals.

**Delay on Reverse:** Factory set to 0.6 seconds, adjustable to 2 seconds.

**Keyless Entry System:** Connection terminals provided for hard wired or wireless keyless entry systems.

**MJ and MH SERIES DOOR OPERATOR APPLICATIONS:**

Jackshaft operators are intended for commercial and industrial use to raise or lower sectional overhead doors by chain coupling or direct coupling to the door shaft. Jackshaft operators are suitable where all or part of the door remains in a vertical position when fully open such as doors with at least 18 inches of lift clearance or full vertical lift doors. MJ and MH Series Jackshaft operators may also be used with certain roll up service doors and grills when appropriately sprocketed (consult factory).

A jackshaft operator DOES NOT LOCK THE DOOR IN ITS CLOSED POSITION. However, because the cross-header shaft is prevented by the operator from turning, the torsion springs provide no assistance in lifting the door should an attempt be made to raise it manually.

The MS Series jackshaft operators are used in the following applications:

- Limited Duty Commercial installations only
- Rate of operation shall not exceed 10 cycles of opening and closing per hour, maximum 60 cycles per day.
- Indoor Use Only
- Up to 14 foot high doors with a maximum area of 196 square feet, maximum area slightly higher for lighter doors - consult factory
- To operate in Momentary Contact To Close mode and comply with the UL325 Entrapment Protection requirements effective Aug. 29, 2010, the door system must include one of the following (a, b, or c):
  - (a) Linear Corp. Photo-Beam System that consists of an emitter, Part No. 217792 and detector, Part No. 217800 for doors as described above up to 30 FT wide. See Page 10.
  - (b) Any Miller Edge ME, MT/MU, and CPT family of edges, with suffix T2, must be connected to the SM-102 Edge Module, Recognized by UL as per UL325 2010 on 08-29-2010 for door as described above. See Page 10.
  - (c) A Vitector Fraba OSE 2-wire Photosystem as Recognized by UL as per UL325 2010 on 08-29-2010 for door as described above. See Page 10.
- The manufacturer of this operator strongly recommends installation of one of the entrapment protection device above and states that one is REQUIRED where any automatic, remote or manual control is used to activate the door.

**NOTICE**

THE IMPORTANT SAFEGUARDS AND INSTRUCTIONS IN THIS MANUAL CANNOT COVER ALL POSSIBLE CONDITIONS AND SITUATIONS WHICH MAY OCCUR DURING ITS USE. IT MUST BE UNDERSTOOD THAT COMMON SENSE AND CAUTION MUST BE EXERCISED BY THE PERSON(S) INSTALL-LING, MAINTAINING AND OPERATING THE EQUIPMENT DESCRIBED HEREIN. DO NOT USE THIS EQUIPMENT FOR ANY OTHER THAN ITS INTENDED PURPOSE - OPERATING OVERHEAD COMMERCIAL VEHICULAR GARAGE DOORS.

**INDOOR USE ONLY**

Limited Duty Commercial installations only

Rate of operation shall not exceed 10 cycles of opening and closing per hour, maximum 60 cycles per day.

Indoor Use Only

Up to 14 foot high doors with a maximum area of 196 square feet, maximum area slightly higher for lighter doors - consult factory

To operate in Momentary Contact To Close mode and comply with the UL325 Entrapment Protection requirements effective Aug. 29, 2010, the door system must include one of the following (a, b, or c):

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- (c) A Vitector Fraba OSE 2-wire Photosystem as Recognized by UL as per UL325 2010 on 08-29-2010 for door as described above. See Page 10.

The manufacturer of this operator strongly recommends installation of one of the entrapment protection device above and states that one is REQUIRED where any automatic, remote or manual control is used to activate the door.
Before starting the installation of the operator, the door must be in good working condition and properly counterbalanced. Inspect the door and track for loose or missing hardware. Test the door manually for balance and ease of operation. Lubricate door hinges and rollers. If necessary, employ a qualified technician to adjust the springs for proper counterbalance of the door.

Stops should be installed at the top end of each track to prevent the possibility of the door rollers moving beyond the ends of the track.

If the cross header shaft is made from hollow tubing rather than solid rod, it is recommended that it be plugged with a short length of solid bar for a more secure installation of the shaft sprocket or flange coupler.

Before removing the operator powerhead from the shipping carton, inspect the nameplate on the cover of the operator control box to verify that it is the correct model for the intended application and that the voltage and phase are in accordance with electrical power provided at the job site. If the operator was ordered with the optional chain hoist, Model MH5011S, see that it is so equipped. A chain hoist CANNOT be added in the field.

Warning: Rope off the area to keep personnel and vehicles clear of the door and floor space in the vicinity of the operator during the installation.

**WARNING**

SPRINGS ARE SUBJECT TO VERY HIGH FORCES AT ALL TIMES AND ADJUSTMENTS MUST BE MADE ONLY BY A QUALIFIED PROFESSIONAL DOOR INSTALLER.

**WARNING**

REMOVE OR DISABLE ANY LOCKING DEVICES FROM DOOR AND REMOVE ALL ROPES

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**COMPONENT IDENTIFICATION**

[Diagram showing various components of the door operator system, including 3 button station, door shaft sprocket, jackshaft sprocket, sprocket keys, 5/16-18 x 1 square head set screws, power head, drive chain, 3 piece chain connecting link, hand chain, hand/release chain wall bracket.]

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*Figure 1*
• Install only on a properly operating and balanced garage door. A door that is operating improperly could cause severe injury. Have qualified service personnel make repairs to cables, spring assemblies and other hardware before installing the opener.
• Remove all pull ropes and remove, or make inoperative, all locks (unless mechanically and/or electrically interlocked to the power unit) that are connected to the garage door before installing the opener.
• Lightweight doors (fiberglass, aluminum etc.) must be reinforced to avoid door damage. Check the door manufacturer’s instruction manual for a bracing procedure or the availability of a Reinforcement Kit.
• Model MJ and MH are a Commercial Vehicular Door Operators and as such are NOT recommended for pedestrian traffic. In installations where it is known that pedestrians will be nearby ensure a pedestrian door is available for entrance and exit to the building. In addition YOU MUST install an auxiliary entrapment protection device (reversing door edge or photoelectric beam device).
• Connect an auxiliary entrapment protection device (reversing edge or photoelectric device across the door opening). A device of this type is STRONGLY ADVISED FOR ALL commercial operator installations. An auxiliary entrapment protection device is REQUIRED when the three button control station is out of sight of the door or any other automatic or manual control is used.

**COMPONENT IDENTIFICATION LISTING**

<table>
<thead>
<tr>
<th>ITEM #</th>
<th>PART#</th>
<th>DESCRIPTION</th>
<th>QUAN</th>
<th>ITEM #</th>
<th>PART#</th>
<th>DESCRIPTION</th>
<th>QUAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>005031</td>
<td>Operator Power Head</td>
<td>1</td>
<td>6</td>
<td>100413</td>
<td>1/4&quot; Square Key</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>34005</td>
<td>3 Button Station</td>
<td>1</td>
<td>7</td>
<td>006119</td>
<td>5/16-18 x 1 Square Head Set Screw</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>009062</td>
<td>20 Tooth Sprocket, 1” Bore, 1/4 Key</td>
<td>1</td>
<td>8</td>
<td>009249</td>
<td>Release Chain</td>
<td>AR</td>
</tr>
<tr>
<td>4</td>
<td>009061</td>
<td>30 Tooth Sprocket, 1” Bore, 1/4 Key</td>
<td>1</td>
<td>9</td>
<td>100315</td>
<td>#3 Hand Chain - Precut to 26 Ft.</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>105193</td>
<td>Release/Hand Chain Wall Bracket</td>
<td>1</td>
<td>10</td>
<td>009239</td>
<td>Drive Chain to Door Shaft, 4 Ft.</td>
<td>1</td>
</tr>
</tbody>
</table>

— AR - As Required
Springs, pulleys, cables and mounting hardware used to balance your garage door are under extreme tension at all times and can cause severe injury or death if disturbed. Do not attempt adjustment.

**WARNING**

**Figure 4**, page 7 illustrates several positions suitable for mounting the operator; right hand or left hand, either wall mount or ceiling mount.

**CHAIN COUPLING MOUNTING**

Refer to **Figure 2** (below), **Figure 1**, page 4 and **Figures 5 and 5A**, page 8 for component identification and the operator mounting slot locations. Place the sprockets [3] and [4] on the chosen side of the torsion shaft of the door and on the corresponding end of the output shaft of the operator. The sprockets should be kept as close as possible to the bearings. Fasten the connecting link to each end of the door chain and loop the chain over the sprocket [3] on the torsion shaft. Temporarily suspend the operator in its mounting position using the chain over the sprocket [4] at one end of the jackshaft and a rope or chain at the mid point (to support the operator weight). With the chain tight and straight and the jackshaft parallel with the torsion shaft, trace the mounting slot on the mounting surface then lower the operator to the floor.

**IT IS ESSENTIAL THAT THE SURFACE SUPPORTING THE OPERATOR BE RIGID AND SECURE. FAILURE TO PROVIDE A FIRM MOUNTING SURFACE WILL RESULT IN DAMAGE TO THE DOOR TORSION SHAFT AND THE PREMATURE FAILURE OF THE OPERATOR.**

If the construction permits, the operator should be mounted with 3/8 inch diameter bolts through the wall. If it is not feasible to go through the wall, then use lag bolts to fasten the operator to the mounting surface. Locate the four holes within the tracings of the slots made in the previous step at the positions which will allow for adjustment of the chain tension. After drilling the mounting holes and installing lag shields, if necessary, bolt the operator to the mounting surface but do not completely tighten the bolts at this time. Check the alignment of the sprockets, adjust their positions on the shafts if necessary and tighten the set screws securely on both sprockets. Pulling downward on the operator to remove slack from the chain, tighten the four mounting bolts.

Inspect the installation. There should be no slack in the chain but neither should it be under severe tension which might shorten the life of the bearings. If there is any flexibility in the system due to construction of the surface supporting the operator or noticeable deflection of the door shaft, it is advisable to install a shaft support between the operator jackshaft and the door shaft to prevent the loss of limit settings due to the possibility of the chain jumping over the sprocket teeth. Shaft supports are available from the factory.

**BEFORE PROCEEDING WITH THE OPERATOR INSTALLATION AND SETTINGS, MAKE A FINAL CHECK FOR TIGHTNESS OF ALL MOUNTING HARDWARE AND SET SCREWS.**

Proceed to "Chain Hoist and Floor Disconnect Installation".
CHAIN HOIST AND FLOOR DISCONNECT INSTALLATION

If the operator is furnished with a chain hoist (Model MH5011S), pass the hand chain over the chain wheel and through the chain guides on the operator clutch shaft (opposite end from the large pulley). Fasten the ends of the chain together by opening and reclosing one link using two pairs of pliers. If the chain is too long (standard length for 16 foot high doors and below is 26 feet total length of chain), shorten it to the desired length using the method described above and discard the unused portion.

Fasten the chain hoist holding bracket furnished with the operator to the wall approximately four feet from the floor. This bracket is also used to hold in place the release chain for both the chain hoist equipped units (MH5011S) and floor disconnect models (MJ5011S).
SETTING THE LIMIT SWITCHES

1) With the cover open on the electrical enclosure, reference Figure 6 below. There are two (2) switches (A and B) mounted to the ‘V’ bracket (F). The switches are activated by the two limit nuts (C and E) on the threaded shaft which move laterally along the shaft as the operator opens and closes the door. When a limit nut nears the end of the shaft it activates a switch, that send a message back to the motor control board to stop the door.

2) Depress the Limit Nut Retention Plate (D) so it disengages from the slots in the limit nuts and move the Limit nuts to the center of the threaded shaft.

3) Manually raise the door to a nearly open position.

4) Depress the limit nut retaining plate (D) so it disengages from the slots in the limit nuts. Turn the OPEN limit nut (C) on the shaft until it engages the Open Limit Switch (B). You will need to listen for an audible click. Release the retaining bracket and be sure that it engages in slots of both limit nuts.

5) Manually lower the door to the fully closed position and repeat Step #3 with the Reverse Cutout Limit nut (E) and the Reverse Cutout Limit switch (A). The actual Close Limit position is a timed function whereas the door continues to run for a certain period of time after the Reverse Cutout Limit switch is activated. This amount of time (Close Limit Delay) is factory set to 0.32 seconds and will provide reversing cutout of approximately 4 inches from the floor for a door traveling at 12 inches per seconds. If the door fails to reverse when an object at least four inches high is placed in its path (see Testing, page 20) it may be necessary to adjust the Close Limit Delay time, see procedure on page 18.

6) Manually move the door to a half open position. With the door in a mid position there will be time to stop the door if something or someone were in the door path when initially starting the door.

7) A final limit adjustment will be necessary after the connection of the power supply in order to ensure the door stops at the proper Open and Close positions. If desired, a fine adjustment can be done as part of the final adjustment by loosening the screws holding the Limit Switches to the V bracket and moving the switch within the slots on the bracket.

WARNING
TO AVOID RISK OF ENTRAPMENT AND POSSIBLE DAMAGE TO THE DOOR AND OPERATOR THE LIMITS MUST BE ADJUSTED BEFORE APPLYING POWER TO THE OPERATOR.

A - REVERSE CUTOUT LIMIT SWITCH
B - OPEN LIMIT SWITCH
C - OPEN LIMIT NUT
D - LIMIT NUT RETAINING BRACKET
E - REVERSE CUTOUT LIMIT NUT
F - “V” Bracket

Figure 6 - Limit Assembly
**WARNING**

**TO PREVENT THE RISK OF PERSONAL INJURY OR DEATH:**
- DISCONNECT POWER AT THE FUSE BOX BEFORE PROCEEDING.
- ELECTRICAL CONNECTIONS MUST BE MADE BY A QUALIFIED INDIVIDUAL.
- OBSERVE LOCAL ELECTRICAL CODES WHEN WIRING THE OPERATOR.

WARNING: MJ and MH Series operators have been designed and constructed for use with 115 Volts AC single phase, see Figure 7 below. Check the operator nameplate label on the control box cover for the proper voltage and phase. The application of an improper input voltage or phase will result in catastrophic failure to the internal electrical components.

Observe local electrical codes when wiring the operator.

When hard wiring, observe state and local electrical codes. A wiring diagram is attached to the inside of the control box cover. Connect the appropriate voltage and phase power leads to the appropriate terminals as per the wiring diagram and connect a ground wire to the grounding screw.

The wiring diagram attached inside the cover of the control box details all of the field wiring terminal connections for the operator. Always connect the wires to the push-button controls and auxiliary devices exactly as shown.

**WARNING**

**TO PREVENT THE RISK OF PERSONAL INJURY OR DEATH:**

If the external entrapment protection device is connected, the selector switches are set properly (Page 16) and the device detects an obstruction or becomes inactive, an opening door continues to open and a closing door stops, pauses and starts open. While in this mode, if a problem is detected while the operator is stopped, a close will require constant activation of the control Close button. If an entrapment protection device as described above is attached and is properly working for 1 second, it will be auto detected and the monitored function will be turned on. Once the monitoring function is active, it will remain active even if the power is removed and the entrapment protection device is disconnected and power is restored. While in this mode, if a problem is detected while the operator is stopped, a close will require constant activation.

Operators which are equipped with an entrapment protection device as described above may have one or more additional means of control which should be wired in accordance with the diagram supplied in the operator and also illustrated in Figure 9. To add a second three button station, refer to Figure 11.

Number 18 gauge wire or heavier must be used for wiring the control stations and auxiliary control devices to the operator. Smaller gauge wire may cause operational problems, especially when multiple push-button stations are used or during summer months.

**Figure 7 - Power Connections**

Note: M-Series model operators are pre-wired for entrapment protection devices. To operate in Momentary Contact To Close mode and comply with the UL325 Entrapment Protection requirements effective Aug. 29, 2010, an approved external entrapment device as described on Page 3 must be installed and connected to the operator. Refer to Figure 8 and the manufacturer’s instructions to install and connect one of the approved door edge devices. One or more contact sensors shall be located at the bottom edge of a vertically moving door. Refer to the instructions on Page 11 for the Linear photoelectric system installation and wiring.
Note: See the door edge manufacturer’s installation instructions for the complete installation procedure. See Figure 9 for connecting the edge to the operator. See Page 16 for proper setting of the selector switches. These switches must be properly set and an approved photoelectric device or approved door edge device connected to the operator to obtain B2 Mode of Operation, Momentary Contact to Close.

Install the Safety Beam

**WARNING**
Persons, particularly children, could be killed by a closing garage door without a properly installed and adjusted safety beam optical obstacle sensing system.

**NOTE:** The safety beam’s infrared light beam must not be obstructed by the door or by any part of the door hardware. Use wooden spacers between the beam brackets and wall if necessary to create proper clearance.

1. Assemble the two safety beam brackets from the four L-shaped brackets using two ¼-20 x ¾” bolts and ¼-20 keps nuts (one nut & bolt for each bracket).

**WARNING**
To protect small children, do not install the safety beam higher or lower than instructed.

2. Position the assembled brackets on each side of the door so the center line of the safety beam lenses will be 6” above the floor. Use the index marks on the brackets to make the bracket assemblies equal lengths. Mark the locations for the bracket mounting screws (the brackets can be wall or floor mounted).

**NOTE:** The safety beam receiver (the unit with two indicators) should be located on the “shady” side of the door to prevent sunlight from shining directly into the receiver’s lens.

3. Drill two 3/16” pilot holes for lag screws at marks. Mount the brackets with two ⅜” x 1-1/4” lag screws and tighten with a 7/16” socket (or use proper concrete fasteners if floor mounting).

4. Insert the sender and receiver into the bracket holes so the lenses of the units will face each other. Twist the units until the spring clips lock into a detent mark on the brackets. To protect the units from being bumped after installation, it is recommended to mount the sender and receiver inside the brackets as shown.

5. Install the two safety beam protective covers over the beam units to protect them from damage.

**IMPORTANT:** Be careful to route the safety beam wiring away from any moving parts of the door or operator.

6. For non-prewired installations, route the wires from the sender and receiver, up the wall above the door hardware, then over to the center of the door, then along the top of the rail (or ceiling), and back to the receiver head. Cut the wires about 6” longer than needed to reach the operator terminals. Strip back ⅛” of insulation from the ends of the wires.

7. For non-prewired installations, secure all the wires to the wall and ceiling with insulated staples (not supplied). Staples must straddle both wires to prevent shorts.

8. At the operator, twist one wire from each pair together, then twist the other wire from each pair together.

9. See Figure 9 for connecting the photoelectric device to the operator. See Page 16 for proper setting of the selector switches. These switches must be properly set and an approved photoelectric device or approved door edge device connected to the operator to obtain B2 Mode of Operation, Momentary Contact to Close.

**CAUTION**

**TO AVOID DAMAGE TO DOOR AND OPERATOR ENSURE ALL DOOR LOCKS ARE DISABLED.**
USE AN INTERLOCK SWITCH IF A LOCK IS REQUIRED TO RETAIN FUNCTIONALITY.
Note A: Connect only one (1) approved entrapment protection device to terminals “Photo” and “Com”. If additional entrapment protection is desired connect additional photoelectric and door edges devices to “NC REV”, “NO REV” and “COM” terminals as shown here.

Any Miller Edge ME, MT/MIU, and CPT family of edges, must be connected to the SM-102 Edge Module, Recognized by UL as per UL325 2010 on 08-29-2010. See Note A to the left.

Door Edge and Photoelectric Wiring

After properly connecting an approved Entrapment Protection Device (see above and Page 3) to the operator, see Page 16 for setting of the selector switches. These switches must be properly set and an approved photoelectric device or approved door edge device connected to the operator to obtain B2 Mode of Operation, Momentary Contact to Close.
NOTE: It is now necessary to turn on the power in order to change the Operating Mode (if applicable), program any changes desired to the operator’s other settings, check for proper operation, and finalize any adjustments to include the limit settings. Before doing so, ensure that all mounting hardware are installed and properly tightened, that all electrical connections are per local code requirements, and that proper wiring practices have been followed. Also, double-check that all ropes have been removed from the door and that the doorway is clear.
IMPORTANT SAFETY INSTRUCTIONS FOR OWNER

WARNING TO REDUCE THE RISK OF SEVERE INJURY OR DEATH:

READ AND FOLLOW ALL INSTRUCTIONS!

- Understand all of the operating features of your door control system at the time of its installation. Your installing dealer will demonstrate them for you.
- NEVER let children operate or play with door controls. Keep the Remote Control (where provided) away from children.
- Personnel should keep away from a door in motion and keep the moving door in sight until the door is completely closed or opened. NO ONE SHOULD CROSS THE PATH OF A MOVING DOOR.
- TEST THE DOOR OPENER’S SAFETY FEATURES AT LEAST ONCE A MONTH. After adjusting either the force setting or the limit of travel, ALWAYS RETEST the Operator’s safety features. Failure to ADJUST THE OPERATOR PROPERLY may cause SEVERE INJURY OR DEATH.
- DO NOT over adjust the force setting to compensate for a poorly working door.
- To prevent the motor protector from tripping - Do not exceed 10 door cycles per hour.
- IMPORTANT: The hardware box contains a caution label which states: “This door is operated by a light duty operator. To prevent the motor protector from tripping - Do not exceed 10 door cycles per hour.” Permanently install this label adjacent to the door, near the push button station, at the eye height of the average adult, approximately six feet above the floor). Do not paint over this label.
- If possible, USE THE MANUAL RELEASE only when the door is closed. Use caution when using this release when the door is open. WEAK OR BROKEN SPRINGS MAY ALLOW THE DOOR TO CLOSE RAPIDLY, CAUSING SEVERE INJURY OR DEATH.
- KEEP THE GARAGE DOOR PROPERLY BALANCED. See the door manufacturer’s owner's manual. An improperly balanced door COULD CAUSE SEVERE INJURY OR DEATH. Have a TRAINED DOOR SYSTEMS TECHNICIAN MAKE REPAIRS TO CABLES, SPRING ASSEMBLIES AND OTHER HARDWARE.
- Inspect and maintain your door system as described in this manual.
- SAVE THESE INSTRUCTIONS

WARNING

AVOID ELECTROCUTION: DO NOT ROUTE LOW VOLTAGE WIRES IN SAME CONDUIT AS HIGH VOLTAGE WIRES. FOLLOW ALL LOCAL ELECTRICAL CODES OR THE NATIONAL ELECTRICAL CODE.

WARNING

FAILURE TO TEST REVERSING SYSTEM COULD RESULT IN DEATH OR SERIOUS INJURY. TEST THIS SYSTEM ONCE A MONTH.

AVOID ELECTROCUTION: DO NOT ROUTE LOW VOLTAGE WIRES IN SAME CONDUIT AS HIGH VOLTAGE WIRES. FOLLOW ALL LOCAL ELECTRICAL CODES OR THE NATIONAL ELECTRICAL CODE.

FAILURE TO TEST REVERSING SYSTEM COULD RESULT IN DEATH OR SERIOUS INJURY. TEST THIS SYSTEM ONCE A MONTH.
OPERATION & ADJUSTMENT INSTRUCTIONS

CLUTCH ADJUSTMENT

WARNING

RISK OF ENTRAPMENT THAT MAY RESULT IN SERIOUS PERSONAL INJURY OR DEATH. DISCONNECT POWER TO THE OPENER BEFORE SERVICING OR MAKING ADJUSTMENTS. ENSURE DOORWAY IS CLEAR BEFORE STARTING TESTING OF UNIT.

CAUTION

ALWAYS DISCONNECT POWER TO OPERATOR BEFORE SERVICING OR MAKING ADJUSTMENTS.

The clutch serves to protect the door, the electric operator and other equipment from undue stress or damage caused by starting forces and/or an obstruction to the door. It should be set no tighter than is necessary to smoothly and consistently move the door throughout its full range of travel. When properly set, it will slip freely if the door should encounter an obstruction, and it should be possible to stop the travel of the door by hand.

WARNING: Before adjustment remove power to the operator.

To adjust the clutch, loosen the jamb nut, , and turn the adjusting nut, as shown at right. Make adjustments in 1/4 turn increments. Always re-tighten the jamb nut before running the operator to prevent clutch from changing its setting.

CAUTION

NEVER COMPRESS CLUTCH SPRING BEYOND POINT LIMITED BY THE DESIGN OF THE OPERATOR OR REPLACE IT WITH A HEAVIER SPRING

Due to changing conditions of the door and normal wear, it may be necessary to occasionally readjust the clutch to obtain dependable operation.

WARNING: BEFORE DOING SO BE CERTAIN THAT THE DOOR IS IN GOOD WORKING CONDITION, PROPERLY COUNTERBALANCED AND THAT THE CLUTCH IS NOT SLIPPING BECAUSE OF LOOSE OR MISSING HARDWARE, BINDING IN THE TRACK, RUBBING AGAINST THE DOOR STOPS OR DEFECTIVE OR MISADJUSTED SPRINGS. ANY SERVICE REQUIRED TO THE DOOR, DOOR SPRINGS OR DOOR OPERATOR MUST BE PERFORMED BY A QUALIFIED PROFESSIONAL DOOR INSTALLER.

The clutch pad will wear during normal operation and should be replaced when it becomes difficult or impossible to sufficiently tighten the clutch to obtain smooth operation of the door when it is in good working condition. To replace the clutch pad, first loosen the motor mounting bolts and remove the V-belt then the clutch adjusting nuts, spring and clutch pulley. Check condition of V-belt before reassembly and replace if required. After reassembly, adjust clutch as described above.

WARNING

IMPROPER ADJUSTMENT OF CLUTCH SETTING COULD CAUSE ENTRAPMENT, INJURY OR DEATH.

SET CLUTCH ADJUSTMENT FOR JUST ENOUGH FORCE TO OPERATE THE DOOR RELIABLY, BUT NO STRONGER. Contact a service professional to correct any binding, sticking or other door problems. DO NOT OVER-ADJUST CLUTCH SETTING TO COMPENSATE FOR A POORLY WORKING DOOR.

Figure 13
**Brake Adjustment**

The brake is adjusted at the factory and may need periodic adjustment for wear. When adjustment becomes necessary see Figure 14 at right for the adjustment procedure.

---

**Changing the Switch Selectable Operation Modes**

The following modes are selected by setting the on-board dip switches, Figure 15 at right shows where the switches are located on the operator control board. For each Operational Mode, the switches are set to either ON or OFF according to the table at right below. For all the modes, if an approved entrapment protection (EP) reversing device as described on page 3 of this manual is attached to the input labeled “Photo”, it will function as noted. Once an approved EP device is recognized by the control board it is monitored for correct operation. If the device becomes inactive then the mode will default to constant pressure activation for close regardless of the dip switch setting. In order for any of the Momentary Contact to Close operation modes (B2, TS, T) to become active an approved Entrapment Protection (EP) Reversing device (see Page 3) must be properly installed and connected to the operator. The switches must be set to one of the six Operational Mode combinations for the operator to function. In order for the NO (Normally Open) Reverse or NC (Normally Close) Reverse inputs to function, you must first install an operational approved Entrapment Protection (EP) Reversing Device.

**B2 Operation (Factory Default)**

*Open Button:* Momentary activation; open override of closing door.

*Close Button:* Momentary activation.

*Stop Button:* Momentary activation; stops open, close or reverse action.

*Single Button:* Momentary activation to open; open override of closing door, closes door from mid-stop or open limit.

*EP Reverse (Photo Input):* Momentary activation will reverse a closing door, reverse to full open (ignores mid-stop) unless stopped by stop pushbutton input.

*Mid-Stop:* Activation stops an opening door; momentary contact

---

**Settable Switches Location**

![Figure 15](image-url)

**Operating Mode**

<table>
<thead>
<tr>
<th>Operating Mode</th>
<th>Switch 1</th>
<th>Switch 2</th>
<th>Switch 3</th>
<th>Switch 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>B2 Operation</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>C2 Operation</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>D1 Operation</td>
<td>OFF</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>E2 Operation</td>
<td>ON</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>TS Operation</td>
<td>OFF</td>
<td>OFF</td>
<td>ON</td>
<td>OFF</td>
</tr>
<tr>
<td>T Operation</td>
<td>ON</td>
<td>OFF</td>
<td>ON</td>
<td>OFF</td>
</tr>
</tbody>
</table>
of open button at mid stop will restart door to full open position; if door is moving open, constant pressure on open button will bypass mid-stop.

**Auto Close Timer:** N/A.

**C2 Operation**

*Open Button:* Momentary activation; open override of closing door.
*Close Button:* Constant activation, door will stop when button is released.
*Stop Button:* Momentary activation; stops open, close or reverse action.
*Single Button:* Momentary activation to open; open override of closing door.

**EP Reverse (Photo Input):** Momentary activation will reverse a closing door, reverse to full open (ignores mid-stop) unless stopped by stop pushbutton input.

**Mid-Stop:** Activation stops an opening door; momentary contact of open button at mid stop will restart door to full open position; if door is moving open, constant pressure on open button will bypass mid-stop.

**Auto Close Timer:** N/A.

**D1 Operation**

*Open Button:* Constant activation; open override of closing door.
*Close Button:* Constant activation, door will stop when button is released.
*Stop Button:* Momentary activation; stops open, close or reverse action (not required).
*Single Button:* N/A.

**EP Reverse (Photo Input):** Momentary activation will stop a closing door.

**Mid-Stop:** Activation stops an opening door; after the door stops at the mid stop, constant contact of open button at mid stop will restart door to full open position.

**Auto Close Timer:** N/A.

**E2 Operation (roll-back)**

*Open Button:* Momentary activation; open override of closing door.
*Close Button:* Constant activation, door will reverse to full open (ignores mid-stop) when button is released.
*Stop Button:* Momentary activation; stops open, close or reverse action.
*Single Button:* N/A.

**EP Reverse (Photo Input):** Momentary activation to reverse a closing door, reverse to full open (ignores mid-stop) unless stopped by stop pushbutton input.

**Mid-Stop:** Activation stops an opening door; momentary contact of open button at mid stop will restart door to full open position; if door is moving open, constant pressure on open button will bypass mid-stop.

**Auto Close Timer:** N/A

**TS Operation**

*Open Button:* Momentary activation; open override of closing door.
*Close Button:* Momentary activation.
*Stop Button:* Momentary activation; stops open, close or reverse action.
*Single Button:* Momentary activation to open; open override of closing door.

**Auto Close Timer:** Closes door from mid-stop or open limit after pre-set time. Stop will deactivate the auto close timer. Open will reactivate the auto close timer or reset the auto close timer when the door is at the mid-stop or open limit. Reverse will reactivate the auto close timer or reset the auto close timer when the door is at the mid-stop or open limit.

**T Operation, Dip-Switch Setting**

*Open Button:* Momentary activation; open override of closing door.
*Close Button:* Momentary activation.
*Stop Button:* Momentary activation; stops open, close or reverse action.
*Single Button:* Momentary activation to open; open override of closing door; closes door from mid-stop or open limit.

**EP Reverse (Photo Input):** Momentary activation will reverse a closing door, reverse to full open (ignores mid-stop) unless stopped by stop pushbutton input.

**Mid-Stop:** Activation stops an opening door; momentary contact of open button at mid stop will restart door to full open position; if door is moving open, constant pressure on open button will bypass mid-stop.

**Auto Close Timer:** Closes door from mid-stop or open limit after pre-set time. Stop will deactivate the auto close timer. Open will reactivate the auto close timer or reset the auto close timer when the door is at the mid-stop or open limit. Reverse will reactivate the auto close timer or reset the auto close timer when the door is at the mid-stop or open limit.

**Operating Mode**

<table>
<thead>
<tr>
<th>Operating Mode</th>
<th>Switch 1</th>
<th>Switch 2</th>
<th>Switch 3</th>
<th>Switch 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>B2 Operation</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>C2 Operation</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>D1 Operation</td>
<td>OFF</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>E2 Operation</td>
<td>ON</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>TS Operation</td>
<td>OFF</td>
<td>OFF</td>
<td>ON</td>
<td>OFF</td>
</tr>
<tr>
<td>T Operation</td>
<td>ON</td>
<td>OFF</td>
<td>ON</td>
<td>OFF</td>
</tr>
</tbody>
</table>
Setup Modes

Various operating characteristics can be modified via the setup modes. The operator is moved to the close limit position and the on-board dip switches (see Figure 15) are temporarily set according to the table at right to enter a Setup Mode. The on-board OPEN and STOP buttons are used to modify the characteristic. Once set, the values are stored in non-volatile memory. These values are set to factory defaults that should be satisfactory for many applications. All values as described here can be reset to the factory defaults as follows:

Remove 24 VAC power from the control board.
Press and hold the on-board stop button.
Re-apply 24 VAC while holding the on-board stop button.

After completing the procedure to modify the operating characteristic the switches must be returned to the originally set Operating Mode setting (see section previous).

Delay on Reverse Setup
To help prevent stress on the door components, this feature allows for a delay time between the door stopping and reversing when a command to reverse is received as the door is closing. The factory default time is 0.75 seconds; the minimum time is 0.4 seconds; the maximum time is 2 seconds. After moving the door to the close position and temporarily setting the switches to the appropriate settings in the table, pressing STOP will reset the time to the minimum setting. Every time OPEN is pressed, 0.02 seconds are added to the time (up to the maximum). Changing the dip-switch setting to any other setting will save the new time. Return the dip switches to the originally set Operating Mode setting (see section previous).

Close Limit Delay Setup
To provide for irregularities in the floor, this feature allows for a maximum amount of time the motor will be energized after an input is recognized. The factory default time is 0.32 seconds; the minimum time is 0.12 seconds; the maximum time is 0.66 seconds. After moving the door to the close position and temporarily setting the switches to the appropriate settings in the table, pressing STOP will reset the time to the minimum setting. Every time OPEN is pressed, 0.02 seconds are added to the time (up to the maximum). Changing the dip-switch setting to any other setting will save the new time. Return the dip switches to the originally set Operating Mode setting (see section previous).

Auto Close Timer Setup
This feature allows for a timing function to stop a door as it is traveling open at a Mid Stop position instead of the full open position. This feature provides a timing function to stop a door as it is traveling open at a Mid Stop position instead of the full open position. The door can then be moved to the full open position if desired by pressing the Open button. A single button input when the door is at the mid stop position will cause the door to begin moving in the close direction. The factory default is not set; the minimum run time to mid-stop limit is 6 seconds. After moving the door to the close position and temporarily setting the switches to the appropriate settings in the table, pressing STOP will remove the mid-stop limit setting. Pressing OPEN will start the door open. The run time will be recorded when the door reaches the desired mid-stop position, press STOP. Changing the dip-switch setting to any other setting will save the mid-stop limit position. Return the dip switches to the originally set Operating Mode setting (see section previous). Note: The door must move a sufficient distance to fully disengage the Reverse Cutout Limit nut from the Reverse Cutout Limit switch to set the mid-stop limit.

Maximum Run Time Setup
This feature provides for maximum amount of time the motor will be energized after an input is recognized. The factory default time is 30 seconds; the minimum time is 5 seconds; the maximum time is 5 minutes. After moving the door to the close position and temporarily setting the switches to the appropriate settings in the table, pressing STOP will clear and turn off the auto close timer. Every time OPEN is pressed, 5 seconds is added to the time. Changing the dip-switch settings to any other settings will save the new time. Return the dip switches to the originally set Operating Mode setting (see section previous).

<table>
<thead>
<tr>
<th>Setup Mode</th>
<th>Switch 1</th>
<th>Switch 2</th>
<th>Switch 3</th>
<th>Switch 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delay on Reverse</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>Close Limit Delay</td>
<td>OFF</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>Mid-Stop Limit</td>
<td>ON</td>
<td>OFF</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>Auto Close Timer</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>ON</td>
</tr>
<tr>
<td>Maximum Run Time</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>ON</td>
</tr>
</tbody>
</table>
Aligning the Infrared Safety Beam

The safety beam has two components, a sender and a receiver. The sender produces a narrow infrared beam that travels across the bottom of the door opening to the infrared receiver. If an object blocks the infrared beam while the door is closing, the door will stop, then reverse and fully open.

As a safety feature, the operator will inhibit close commands if the door is open and the infrared safety beam is blocked or out of alignment. In this case, the door can be forced closed by pressing and holding the wall station’s CLOSE pushbutton (be sure the door area is in clear view).

⚠️ WARNING ⚠️

STAY CLEAR OF THE DOOR DURING THESE TESTS!

Safety Beam Test

1. Check that the operator has power. The green lights on the sender and receiver should be lit.

2. If the receiver’s green light is on, but the red light is off, the receiver has power but is not detecting the infrared beam from the sender. The red light might flash when the beam is partially detected. This can be caused by mis-alignment or something blocking the beam. Adjust the safety beam sender and receiver while watching the receiver’s red light (stay out of the beam while aligning it). When the red light stays on, the beam is aligned.

<table>
<thead>
<tr>
<th>SAFETY BEAM INDICATOR TABLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>GREEN ON</td>
</tr>
<tr>
<td>GREEN OFF</td>
</tr>
<tr>
<td>RED ON</td>
</tr>
<tr>
<td>RED OFF</td>
</tr>
<tr>
<td>RED FLASHING</td>
</tr>
</tbody>
</table>

➤ NOTE: If the receiver’s red light remains off, check for: 1) Dirt on the receiver’s lens, 2) Sunlight shining into the receiver’s lens, 3) A short in the safety beam wiring (from staples or at the operator terminals).

3. If the door is closed, press the wall station’s OPEN button to fully open the door.

4. Push the wall station’s CLOSE button. While the door is moving to the close position, CAREFULLY block the safety beam. THE DOOR MUST STOP, THEN REVERSE TO THE OPEN POSITION.

5. Place an object in the path of the safety beam. Check that constant pressure is required on the wall station’s CLOSE button to cause the door to move toward the close position. Release the pushbutton before the operator stops; check that the door returns to the up position.

⚠️ WARNING ⚠️

Serious injury or death from a closing garage door may result because of failure to test and adjust the safety reverse system. Repeat this test monthly and adjust as needed.

SAFETY BEAM INDICATORS

- Green Light: ON = Power On, OFF = Power Off
- Red Light: ON = Beam Aligned, No Obstruction, OFF = Beam Not Aligned, Or Obstruction; Blinking = Beam Needs Better Alignment

ADJUSTING THE BEAM

Adjust the sender and receiver until the red indicator lights solid.

CHECKING FOR REVERSAL

Stay clear of the door! Block the beam while the door is moving down.

THE DOOR MUST REVERSE WHEN THE BEAM IS INTERRUPTED

CHECKING FORCED CLOSURE FEATURE

Verify that constant pressure is required on the close pushbutton to make the door go down.

Place an object in the beam’s path before the operator stops; the door should return to the up position.
Following installation, the operator MUST be tested and respond correctly to all controls as specified on the wiring diagram. KEEP personnel and equipment clear of the area beneath the door when performing the tests. When testing the 3-button wall station, first observe that each button operates the door in the direction indicated and that the STOP button performs that function. With the door stopped at its full open position, the OPEN button should be inoperative. This should be verified and, likewise, the CLOSE button should be inoperative with the door fully closed.

Certain operator control circuits use only a single button or a two button control station and may be designed to function differently than the more common three-button circuit described above. Test the controls in accordance with the description of operation as indicated on the wiring diagram.

Observe the door when traveling in each direction for smoothness of operation. Test the setting of the clutch by restraining the door by hand. The clutch should slip. Re-check the limit settings. The door should close tightly at the floor without excessive impact. Likewise, it should fully clear the door opening without the carrier striking the stops on the rail.

The MS Series operators are equipped with a reversing edge circuit and to conform with code need to be connected to a pneumatic edge or foam edge door components. To test it for proper reversal, place an object beneath the leading edge of the door. The door should stop, pause and reverse when it comes into contact with the object provided the height of the object exceeds the cut out point set for the Reversing Cutout Limit switch (approximately four inches).

**CAUTION**

**DO NOT STAND UNDER DOOR TO TEST REVERSING EDGE. USE A STURDY CORRUGATED BOX OR OTHER SIMILAR OBJECT.**

If the operator is equipped with other means of control, such as additional 3 button stations or radio controls, each of these should be tested separately for proper operation.

To test the manual disconnect first move the door to the fully closed position. Then disconnect the power to the operator. Manual door operation mode should engage when the release chain is pulled. The door can then be manually opened or closed by physically moving the door (Model MJ5011S) or using the hoist chain (Model MH5011S). If it is difficult to engage and/or the jackshaft to doorshaft chain appears to be under compression, reset the CLOSE limit slightly to reduce the door travel in the close direction.

**WARNING**

FAILRE TO TEST REVERSING SYSTEM COULD RESULT IN DEATH OR SERIOUS INJURY. TEST THIS SYSTEM ONCE A MONTH.

**MAINTENANCE**

Normally, very little maintenance is required. A monthly visual inspection must be made for loose or missing hardware and for excessive slack in the V-Belt and jackshaft chain. The clutch must be tested periodically and adjustments made if necessary (see Figure 13, page 15). The brake is adjusted at the factory and may need periodic adjustment for wear. When adjustment becomes necessary see Figure 14 on page 16 for the adjustment procedure.

Test the reversing edge circuit at least once a month by permitting the door to contact an obstruction while closing.

**WARNING**

ALWAYS DISCONNECT POWER TO THE OPERATOR BEFORE SERVICING, CONNECTING ACCESSORY DEVICES OR MAKING ADJUSTMENTS.

**CAUTION**

DO NOT STAND UNDER DOOR TO TEST REVERSING EDGE - USE A CORRUGATED BOX OR OTHER SIMILAR OBJECT

Lubrication of the operator is not required. It is important, for trouble free service from the operator, that the door be kept free from binding, properly counter balanced and periodically lubricated. An annual inspection of the door by a qualified overhead door professional is recommended.

**Warning:** Repairs and adjustments to the door and operator should be performed only by someone qualified to service commercial overhead doors and operators.
**Note A:**

Connect only one (1) approved entrapment protection device (see Page 3) to Terminals “COM” and “PHOTO” - additional devices may be connected to Terminals “NC Rev”, “NO REV” and “COM”.

**OPERATING MODES**

SWITCH SETTING

- C2: OFF OFF OFF OFF
- B2: ON OFF OFF OFF
- D1: OFF ON OFF OFF
- E2: ON ON OFF OFF
- TS: OFF OFF ON OFF
- T: ON OFF ON OFF

*REMOVE FACTORY JUMPER IF USING NC REV INPUT*
LINEAR LIMITED WARRANTY

This Linear product is warranted against defects in material and workmanship for 2 years. This warranty extends only to wholesale customers who buy direct from Linear or through Linear’s normal distribution channels. Linear does not warrant this product to consumers. Consumers should inquire from their selling dealer as to the nature of the dealer’s warranty, if any. There are no obligations or liabilities on the part of Linear LLC for consequential damages arising out of or in connection with use or performance of this product or other indirect damages with respect to loss of property, revenue, or profit, or cost of removal, installation, or reinstallation. All implied warranties, including implied warranties for merchantability and implied warranties for fitness, are valid only until the warranty expires. This Linear LLC Warranty is in lieu of all other warranties express or implied.

All products returned for warranty service require a Return Product Authorization Number (RPA#). Contact Linear Technical Services at 1-800-421-1587 for an RPA# and other important details.