



RETURN / EXCHANGE REQUEST FORM

deBebians is proud to offer a 30-day return policy. If for any reason you are not completely satisfied with your purchase you may send any un-engraved, non-custom item back for a refund within 30 days of delivery.

All items must be in their original, unworn condition. deBebians cannot accept returns on jewelry items that have been worn. Please note that there is a restocking fee per item returned, and the original shipping charges (*if applicable*) are not refunded. Items less than \$1,000 will incur a restocking fee of \$15, and items over \$1,000 will incur a restocking fee of \$45. All engraved and/or custom jewelry cannot be accepted back as a return.

Please fill out this form to complete your return.

ORIGINAL ORDER INFORMATION

INVOICE NUMBER: _____	CONTACT PHONE NUMBER: _____
BILLING INFORMATION	SHIPPING INFORMATION (IF DIFFERENT)
NAME: _____	NAME: _____
ADDRESS: _____	ADDRESS: _____
CITY: _____	CITY: _____
STATE: _____ ZIP: _____	STATE: _____ ZIP: _____

PAYMENT INFORMATION

CREDIT CARD NUMBER: _____	SIGNATURE: _____
EXPIRATION DATE: _____ CCV: _____	

ADDITIONAL NOTES / COMMENTS

RETURN SHIPPING INSTRUCTIONS

1. PREPARING YOUR RETURN - Please pack your item(s) securely.
2. INCLUDE WITH YOUR RETURN - (1) The item being returned (2) original invoice (3) original diamond grading report/certificate (*if applicable*) (4) jewelry/ring box (*if applicable*) (5) this completed form
3. PLEASE SHIP TO -
EFA, Inc.
611 Wilshire Blvd., Ste. 802
Los Angeles, CA 90017
4. UPON RECEIPT - Once the package arrives, we will inspect the contents and verify the condition of the item(s). Once verified that all pieces are in their original condition, a credit will be made within 2-3 business days using the original method of payment for the original order. In cases of a wire transfer or direct deposit, deBebians will issue a check.

ADDITIONAL NOTES - When shipping, please ship insured, with tracking and signature required. Please package and ship securely, deBebians is not responsible for lost, stolen and/or damaged return shipments. **IMPORTANT:** Do not write diamonds, jewelry, gold, or anything that indicates what may be inside the package.

FEE SCHEDULE

RETURNS

- , Restocking Fee (under \$1,000) - \$15
- , Restocking Fee (over \$1,000) - \$45

EXCHANGE

- , S&H Fee (under \$1,000) - \$15
- , S&H Fee (\$1,000-\$7,500) - \$45
- , S&H Fee (over \$7,500) - \$65