



# **RUGGED**

## **ATV/UTV PRODUCTS**

OE Replacement Axle  
Warranty

2017



**“Supersedes All Previous Warranty and Return Policy”**

### **Limited Warranty:**

RUGGED ATV PARTS warrants its Rugged OE axles to the original purchaser for (1) year from the date of purchase. CV Boots and clamps are EXCLUDED from this warranty. In all warranty cases, the purchaser must provide RUGGED ATV PARTS with proof of purchase and complete warranty claim form.

RUGGED ATV PARTS warranty is non-transferable.

RUGGED ATV PARTS warranty does not apply to failure resulting from misuse, negligence, accident, improper application, improper installation or alteration. RUGGED ATV PARTS warranty will be considered null and void for but not limited to the below conditions:

- ✦ Rugged OE Replacement Axle was improperly installed, used or maintained.
- ✦ Rugged OE Replacement Axle was installed on a non-specified vehicle application.
- ✦ Rugged OE Replacement Axle has been disassembled or modified.
- ✦ Rugged OE Replacement Axle and their components are damaged due to torn boots. Boot inspection should be a part of regular ATV/UTV maintenance done by the original purchaser.
- ✦ Rugged OE Replacement Axle was damaged in a collision.
- ✦ Rugged OE Replacement Axle was installed on any vehicle lifted or modified in any way which includes but not limited to tires, wheels, suspension components or performance enhancements to the engine other than OEM design.
- ✦ Rugged OE Replacement Axle was installed on any vehicle used for racing.
- ✦ Rugged OE Replacement Axle was installed on vehicles used for government or military use.

RUGGED ATV PARTS reserves the right to determine the validity of a warranty claim and to ship a replacement or refund the original cost at Rugged ATV Parts' discretion.

RUGGED ATV PARTS is not liable for any incidental or consequential damages as a result from the use of its products.

RUGGED ATV PARTS warranty does not cover the labor and materials that may be necessary to remove a broken unit or install a replacement unit.

The purchaser is responsible to inspect the quality of the product upon arrival. If the product is defective due to shipping or manufacturing, the customer should contact RUGGED ATV PARTS immediately and not attempt to install or use the product.

All terms and conditions are subject to change by RUGGED ATV PARTS without notice or approval

## **Warranty Claim Procedure & Return Policy:**

In order to file a claim the customer must email or fax RUGGED ATV PARTS a copy of the original receipt/invoice as proof of purchase and complete the RUGGED ATV PARTS warranty claim form in detail.

Rugged OE Axles are warrantied to the original purchaser for a period of 1 year from date of purchase. If the axle fails for any reason not resulting from misuse, negligence, accident, improper application, installation or alteration within 1 year from date of purchase, RUGGED ATV PARTS will ship a replacement free of charge.

If RUGGED ATV PARTS requires the axle for further inspection a case number will be provided. The purchaser must ship the axle back to RUGGED ATV PARTS at their cost. The case number does not imply a replacement or refund of any broken/defective components, it only means that RUGGED ATV PARTS will inspect the broken/defective component and determine the reason for failure according to the claim provided by the purchaser. If claim is denied RUGGED ATV PARTS is not responsible for any charges incurred by the purchaser as a result.

The broken/defective components must be sent within 15 calendar days from the date of issuing the case number. The case number must be clearly displayed on the return box, otherwise the return may be refused. If product is not returned within 15 calendar days or if a tracking number is not provided within 15 calendar days, the warranty claim will be denied, the warranty claim will be denied.

## **RUGGED ATV PARTS Liability:**

RUGGED ATV PARTS liability is limited to the value of the part sold or furnished. If goods are defective RUGGED ATV PARTS has no other responsibility beyond the value of the defective unit.

**For any claims or questions, please free to contact our warranty department;**

**Email:** customersupport1@pdintl.ca or customersupport@pdintl.ca

**Toll Free:** (855) 373 4685

**Phone:** (905) 475-8383 ext. 110

**Fax:** (905) 475-8181