

DAMAGE OR DISCREPANCY?

- Note damage when signing for package.
- RETAIN ALL PACKING MATERIAL
- Take pictures

**CLAIMS MUST BE MADE WITHIN 7 DAYS
AFTER THE RECEIPT OF MATERIAL**

Your Responsibility To Make Claim	LDS Responsibility To Make Claim
Shipments sent on your collect account.	Shipments sent on LDS account <i>Notify LDS immediately.</i>

RETURNS

- Custom parts including *all feedthroughs* are non-returnable/non-cancelable.
- Shipping claims must be made within seven days of receipt.
- A return authorization number is required for ALL product returns
- All return authorization numbers EXPIRE 30 days after issuance and will NOT be reissued.

Equipment being returned for other than warranty repair shall be subject to a restocking charge as follows:

30 days original shipping date	(20%) of the original sales price of the returned item
31 days original shipping date	(30%) of the original sales price of the returned item
60 days original shipping date	(40%) of the original sales price of the returned item
89 days original shipping date	(50%) of the original sales price of the returned item
90 days original shipping date	LDS is no longer accepting returns over 90 days

SURPLUS PURCHASES - 60 DAY WARRANTY UNLESS OTHERWISE STATED

30 days original shipping date	(20%) of the original sales price of the returned item
31 days original shipping date	(30%) of the original sales price of the returned item
59 days original shipping date	(40%) of the original sales price of the returned item
60 days original shipping date	LDS is no longer accepting SURPLUS returns over 60 days

EXCEPTIONS TO RESTOCKING FEES

If an incorrect item was ordered and item was exchanged for another item within 15 days of original ship date.	(10%) of the original sales price of the returned item
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UNAUTHORIZED RETURNS WILL NOT BE ACCEPTED

ALL ITEMS MUST BE RETURNED IN THE CONDITION ORIGINALLY RECEIVED & FREE FROM DAMAGE, USE OR MODIFICATION.

LDS Vacuum Products
773 Big Tree Drive
Longwood, FL 32750
Phone: (407) 862-4643
Fax: (407)862-8723
Email: info@ldsvacuum.com