

Yahoo Store Customer Ratings

Order: 10403
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Body:

Order: 9770
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Body: My bridal cup purchase was seamless and the customer service call was extremely helpful in making the purchase. Our family has started a new tradition. Thank you Kate R.

Order: 9730
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Order: 9389
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Package was delivered promptly. Candlesticks were well wrapped. Recipient says they are beautiful. Thank you.

Order: 9291
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Good
Customer Service Rating: Excellent
Title:
Body: Due to the theft of a piece I had purchased in Germany many years ago, I have been in search of it's replacement. The Thomas Dale Company provided an end to the search. With only a little glitch in the ordering process it was a great pleasure to do business. Even though the piece is not like the original, this piece is still of high quality and craftsmanship. Price is outstanding. I will order as often as possible to collect the complete set. Thank You once again,,,

Order: 8906
Rating: Good

Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I was disappointed that the silver fork and spoon came wrapped in tissue paper,I thought that such a nice gift would have been delivered in a nice soft felt.

Order: 8804
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Gorgeous pieces!

Order: 8156
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: OK
Customer Service Rating: Good
Title:
Body:

Order: 7383
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Pleasure to deal with Tom E. I will be ordering more gifts in the future. Very personalized, professional service; rare to find these days.

Order: 6854
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Good
Customer Service Rating: Good
Title:
Body:

Order: 6776
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Good

Delivery Rating: Excellent
Ease Of Purchase Rating: Good
Customer Service Rating: Excellent
Title:

Body: Beautiful products. Excellent customer service. Helpful, informative with a willingness to follow-up.

Order: 6671
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 6669
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 6132
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 6121
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 5862
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I was so impressed with the customer service at Thomas Dale Company. I spoke with Tom several times with many questions and he was nothing but helpful and provided excellent customer service. I was also very impressed with the speed in which our order came in. I highly recommend this company. Good job Tom!!!

Order: 5645
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Beautiful products, good price and fast delivery

Order: 5636
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 5601
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 5594
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Beautiful high quality product and packaging. Quick shipping - all around excellent service and product!

Order: 5244
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 5238
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 5234
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: After looking at many merchants online & finding the best selection in my price range at Thomas Dale, I purchased one pewter piece & was very very pleased with it. Simply beautiful!; well made & well packaged too. I found myself "all of a sudden" needing a 2nd piece for a gift within the week, & the people at their customer service made it happen for me with time to spare! I am delighted & will certainly give them repeat business. Anyone looking for an AMERICAN made gift that is "all about America" (such as my Paul Revere reproductions)can find something perfect here.

Order: 5227
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 5222
Rating: Excellent
Comments: Price Rating: Not Rated
Shipping Options Rating: Not Rated
Delivery Rating: Not Rated
Ease Of Purchase Rating: Not Rated
Customer Service Rating: Not Rated
Title:
Body:

Order: 5141
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 5112

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Simple to order & the selection of merchandise is overwhelming. Order arrived on time & packed fantastic !

Order: 4871

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Terrific pewter chalices or maybe they are flagons. Anyway, they really look good, and my wife and I enjoy our evening wine out of them.

Order: 4849

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 4841

Rating: Excellent

Comments: Price Rating: OK

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Bad

Title:

Body:

Order: 4839

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Beautifully crafted product!!

Order: 4746

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Very quick and efficient, package arrived in perfect condition and beautifully wrapped. Outstanding!

Order: 4591

Rating: Good

Comments: Price Rating: OK

Shipping Options Rating: Good

Delivery Rating: Good

Ease Of Purchase Rating: Good

Customer Service Rating: Good

Title:

Body:

Order: 4589

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 4430

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: My purchasing experience with this company was superb in every way. The price was appropriate, the shipping was free on my first order (because it was more than a hundred dollars) and the delivery was very fast.

Order: 4233

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Not Rated

Title:

Body:

Order: 4219

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 4176
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I shopped for a pewter stein for a long time before I decided to order one from the Thomas Dale Co. I was so surprised that my order was received so quickly. It was a Christmas gift for my son and he absolutely loved it! The stein was more beautiful than I expected. I definitely will be a repeat customer. Thank you! Diane Waligura

Order: 4175
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 4110
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 4075
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Quality of merchandise should be included above, as I am thrilled with what I received. It is much better in hand than in the wseb photo.

Order: 3915
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 3903
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The pewter stein I order arrived in record time. It is magnificent and the person that I bought it for as a gift will be flipping out, it is that beautiful. The price was reasonable and the quality was fantastic. I will definitely order from this company again.

Order: 3845
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:

Body: Great selection of very nice gifts. Cups that we purchased as a gift are just beautiful and exactly what we wanted.

Order: 3837
Rating: Excellent
Comments: Price Rating: OK
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:
Body:

Order: 3832
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I have ordered three times from this merchant and each time the product more than lived up to my expectations. The products were carefully and safely packed and shipped in a speedy fashion. This has been one of the best shopping experiences I've had since I started shopping online quite a few years ago.

Order: 3821
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent

Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: This company is a dream.....no one does business like this anymore.....they start from a handshake is a pact! I will seek them over and over when they are the provider I need! Their products are absolutely beautiful...well crafted...exquisitely made! Exactly what the company says they are....and then some! Timely delivery...even when they are on vacation.....returns are a breeze! Real people...real quality....beautiful combination!

Order: 3801
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Whatever you do start and end here with your purchase. You get a selection at a copetitive price and most of all you get when you need it if not sooner. If you find yourself debating between Thomas Dale Co. and German Toasting Glasses, DO NOT make the same mistake I made and go with German Toasting Glasses. I got no response, no product and no service. Thomas Dale Co. promptly delivered the same item just in time for me to give it as a gift. Packaging is grade A! Sincerely, Joe from Michigan

Order: 3776
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The order was placed with ease, the items arrived super fast and were absolutely beautiful. Perfect experience. I would definately purchase from them again.

Order: 3769
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 3767
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 3765
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: I was very, very pleased! My order was fast, correct and of great quality. I'd order from them again anytime.

Order: 3751
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Customer service was terrific. Even when I accidentally ordered incorrect item and did not discover my error until the next day, they were able to pull my order and replace it with what I actually wanted. . . All done seamlessly. When product arrived it was lovely. Something my family will enjoy for many years to come.

Order: 3732
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body:

Order: 3709
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body:

Order: 3685
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Good

Title:

Body: Very pleased with overall service! Quick turnaround time and very helpful with questions / ordering engraved products. I would recommend this company!

Order: 3678
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated

Title:

Body: Beautiful goblets.....well packaged....easy to order and delivery was timely.....Their stuff is beautiful!

Order: 3666
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: I was very impressed by the service I received from Thomas Dale on line. Their website is easily accessed and is very user friendly. I was also impressed with the quality inventory available and the quick and easy process in ordering and delivery. I would most certainly shop there, again.

Order: 3494
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: OK
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: i couldn't tell at first if my order would ship on time to arrive as an anniversary present. I got a great response when I called and a very quick confirmation that my purchase would be at least two days on the safe side. The pewter items I bought are excellent quality. I'd definitely go to their website again.

Order: 3400
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body:

Order: 3398
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: I couldn't believe I got my merchandise as quickly as I did - and it was just as I had expected it to be!

Order: 3396
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Found the product and the service excellent.

Order: 3331
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Very happy...excellent to deal with. Shipped ultra fast

Order: 3229
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 3151
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I ordered a 10" pewter gallery tray to go with cordial glasses I bought last year from another company. This tray is beautiful, well-made and a very good quality. It now looks like a set. I didn't like the first one because of a few fine scratches; a second was sent right away with a return shipping label and it's perfect. I would order from here again.

Order: 3045
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Great service. Quality product.

Order: 3038

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Outstanding customer service, good products and very fast shipping....

Order: 3026

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Transaction was simple and straightforward. Product was just what I had been looking for!

Order: 3017

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: The web site gave me a choice shopping experience. The integrity and quality of Thomas Dale Company is reflected in their online merchandising.

Order: 3001

Rating: Excellent
Comments: Price Rating: OK
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: I ordered a pewter wine coaster for an anniversary gift. The order was processed efficiently and arrived on time. I haven't yet seen the coaster, but the recipients expressed their pleasure with the gift. I was very satisfied with the selection of gifts available on the Thomas Dale website and would order from them again without hesitation.

Order: 2927

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Followed up with my inquiry regarding a missing wedding gift same day..helpful suggestions; when I established that the online order died in cyberspace (I thought it had been received and deleted the order info, so didn't know what vendor I had originally selected), I placed a new order with Thomas Dale because I was impressed with their service. It went thru just fine and our g'dtr loves her pewter goblets. Excellent transaction!!

Order: 2924
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: EXCELLENT SELLER. EXCELLENT SERVICE.

Order: 2881
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: the bell i bought was even nicer than i expected and i recieved it very quickly and in perfect condition. i will certainly use them again

Order: 2825
Rating: Good
Comments: Price Rating: Bad
Shipping Options Rating: OK
Delivery Rating: Bad
Ease Of Purchase Rating: OK
Customer Service Rating: OK
Title:
Body: The bell was smaller than my wife expected. The price was rather high. I just hope it holds up and doesn't break.

Order: 2739
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 2456
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 2279
Rating: Excellent

Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The pewter mug purchased was very fine at reasonable price.

Order: 2277
Rating: Excellent
Comments: Price Rating: OK
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The tankard I ordered was pretty expensive for what I got, but the overall internet experience was great.

Order: 2252
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: As Christmas gifts for two of our sons, we began for them a collection of pewter shot glasses. We got them off to a wonderful start with the Eagle Pewter "La Paloma" and "Courting" sets, and plan to add to their collection next Christmas. They were extremely impressed and happy with our choices! After researching several websites offering pewter pieces, I decided upon Thomas Dale Company, and I was very pleased with the entire transaction. Prices were reasonable, online ordering was simple and easy, and shipping was fast. The sets arrived well-packed and in perfect shape, each set in its own decorator packaging. I will be checking back again with this company as I start my Christmas shopping next year.

Order: 2229
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 2228
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Good
Title:

Body: Everything went just as I had hoped in an ideal buying situation, but very rarely does. It was easy to order, the product and price seemed right and the delivery was timely. Very pleased with the transaction.

Order: 2223
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 2214
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: OK
Title:
Body:

Order: 2207
Rating: Bad
Comments: Price Rating: Bad
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Good
Customer Service Rating: OK
Title:

Body: The service was fine, I was contacted promptly when I had a question about a certain product. However, the product I recieved varied greatly from the one in the picture. I did not send it back, I am hoping the recipient will like it anyhow. But I was *extremely* dissapointed. It is dishonest and very bad customer service to depict an item one way, and sell another under its name that is only similar. I will not shop from this merchant again.

Order: 2201
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Great service and pricing, will do business again.

Order: 2173
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Good
Customer Service Rating: Good
Title:

Body: This is my second order with Thomas Dale Company and I didn't have any problems with delivery or delivery date. It is refreshing to work with a company that is reliable.

Order: 2153
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: It was a painless transaction.

Order: 2142
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 2139
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Placed order via phone. Personnel were pleasant and helpful. Recieved all pieces in good order within expected timeframe. Will use them again soon.

Order: 2130
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Good
Customer Service Rating: Excellent
Title:
Body: Website was a little confusing--I had to poke around a bit to find the larger goblet I wanted--but overall I was very pleased.

Order: 2129
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 2126

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Excellent merchant. Have purchased from them twice and both experiences among the best.

Order: 2121

Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: OK
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: As per the review above, everything was just fine. Good quality items too.

Order: 2120

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: The Thomas Dale Company representative was helpful and very patient with the various changes we made. Delivery was excellent. Sister Catherine

Order: 2110

Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Good

Title:

Body: I bought about ten items and didn't have problem, except of last purchase. I got my Bohemia cristal bowl with noticeable scratch on the gold. I was out of town (vacation) and didn't have time to send it back ...

Order: 2092

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body:

Order: 2086

Rating: Excellent
Comments: Price Rating: Excellent

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Very impressive service and the packing was done with extra care. Gift box nicer than any I have received in recent memory. I would gladly use them again!

Order: 2061
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Great company ... great customer service.

Order: 2054
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 2053
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 2035
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: AMAZING customer service! A gentleman attempted to contact me by phone several times due to a problem with shipment. He was extremely kind and helpful. The order arrived very quickly. I will definitely use this company again!

Order: 2013
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent

Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: I had an issue with one of the items received, the company replaced it immediately. They were great to work with: I'd buy from them again and would recommend them to others.

Order: 2005

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: I would order from this company again.

Order: 2004

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1998

Rating: Excellent

Comments: Price Rating: OK

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1996

Rating: Excellent

Comments: Price Rating: OK

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1984

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1981

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Very happy with the workmanship of the product I ordered and the service.

Order: 1980

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1972

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Wonderful! I sent them a message with some questions and got a quick call back. They came up with some options I had not thought about. I will be ordering from them again.

Order: 1962

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: beautiful merchandise a pleaseure to do business with

Order: 1938

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1933
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Fantastic experience overall. Great source online.

Order: 1921
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Ordering was easy, shipping was quick, and I received email confirmations that my order was received and another when it was shipped.

Order: 1828
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1817
Rating: Excellent
Comments: Price Rating: OK
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Great experience, I easily recommend them. Love the product, as advertised.

Order: 1812
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1801
Rating: Excellent

Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The items purchased were of excellent quality. We were very pleased and impressed with our experience with Thomas Dale Company and will be doing business with them again. Thank You! Natalie

Order: 1737
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Staff spent a great deal of time with me on the phone explaining the different products

Order: 1729
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1712
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: This is my second purchase with the Thomas Dale Company. The order is processed very quickly and shipped right away. The product packaging is superb and elegant. The web site pictures are very true to life of the detail and quality. Ill be ordering again!

Order: 1682
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1678
Rating: Excellent
Comments: Price Rating: Good

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The service was fast and friendly. The product was exactly what I had expected. I would reccomend this site to others.

Order: 1675
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1660
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1634
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1619
Rating: Excellent
Comments: Price Rating: OK
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1609
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: I had an excellent buying experience and I will return for another online purchase from Thomas Dale. Thank you very much.

Order: 1608

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1606

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Great company to shop with.

Order: 1604

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1595

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1588

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: I was very, very pleased with my shopping experience with Thomas Dale. Your product is exceptional! Thank you again. Jean Johnson

Order: 1578
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Thomas Dale Company had an excellent selection of bells. It was shipped very quickly, received in excellent condition. It is also a beautiful bell with a lovely tone.

Order: 1545
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1492
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Good
Title:

Body: The item I recieved was of very high quality. Even though I did not choose the gift wrapping option, it still arrived packaged very nicely.

Order: 1477
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:

Body: I bought one of your Eagle Pewter Mermaid Tankards a few weeks ago and I just bought 2 more for gifts. The recipient raved about it and also about the workmanship. My husband saw it and although he has a pewter tankard, said he also wanted one. Im also sure my son will be very happy with his. Many people may not know but cold drinks especially ice water taste much colder in pewter and hot things stay hotter longer.I plan to order more in the future. Im so glad I found your company online. The service was very fast and it was packaged very well. The workmanship is outstanding and the price is reasonable. Thank you so much. Your company is how a company should operate, very efficiently. Sincerely, Gloria Nichols

Order: 1475
Rating: Excellent
Comments: Price Rating: Excellent

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1473
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1421
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: great company to work with--they even called me when my shipment was going to be delayed one day--nobody does that these days--I will definitely order from them again

Order: 1419
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Great merchant. Will use again.

Order: 1413
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:
Body:

Order: 1409
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: A very professional company and I will buy from them again.

Order: 1402

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Best customer service anywhere. I bought some pewter as a present and they sent it in unmarked boxes so my wife would not know it was pewter. Plus, they arranged so it would arrive on the day I was going to be home--had a few out of town commitments. BEST pewter and customer service to boot. Love them.

Order: 1400

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1395

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Thomas Dale Co. exceeded my expectations. After comparing with other online shops carrying the same merchandise, I concluded TDC had the best prices overall, the most attractive presentation of the products, the best website layout, and the most thoughtful staff overall. Im so very pleased with my purchase. I will definitely return to the TDC website to get more pewter items in the future.

Order: 1393

Rating: Good

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1338

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Other than being a little pricey this was a delightful shopping experience. The purchase was exactly what I had hoped it would be so I guess you get what you pay for.

Order: 1333

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Not Rated

Title:

Body:

Order: 1332

Rating: Good

Comments: Price Rating: Excellent

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1310

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Not Rated

Title:

Body: Ordered product came amazingly quick. No complaints.

Order: 1309

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: OK

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: OK

Title:

Body:

Order: 1305

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Great service---great product

Order: 1273

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Excellent company to work with and excellent customer service! I am a repeat customer and will stick with Thomas Dale.

Order: 1271

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Very Nice!!!

Order: 1270

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Not Rated

Title:

Body:

Order: 1263

Rating: Good

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Good

Ease Of Purchase Rating: Good

Customer Service Rating: Good

Title:

Body:

Order: 1254

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Excellent Order Processing and shipping. Exceeded expectations on delivery!

Order: 1245

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1207
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Good
Customer Service Rating: Good
Title:

Body: Items purchased appeared smaller in actual size, however were of a very high quality. Craftsmanship is outstanding.

Order: 1206
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1203
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: OK
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I missed a coupon code when I checked out online, and they actually called me to ask if I'd like to save 20% on my order. I'm impressed!! Thank you.

Order: 1201
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1200
Rating: Excellent
Comments: Price Rating: Excellent

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1197
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1195
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1185
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Excellent merchant! The website is very easy to navigate and order from. My item arrived within days of ordering. Unfortunately, it arrived damaged. I sent an e-mail describing the damage, and a replacement was immediately shipped to me and arrived 2 days later, along with a return label for the damaged item. They also contacted me by telephone. I could not ask for better customer service and I definitely highly recommend this merchant and will shop with them again.

Order: 1182
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1178
Rating: Excellent
Comments: Price Rating: Excellent

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1165
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Beautifully, securely wrapped. A gorgeous piece of pewter.

Order: 1161
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Did not have the need to contact customer service, however the speed in which they processed and delivered my order (as requested to be in time for an anniversary gift) was indicative of great respect for their customers. Thank you....

Order: 1140
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The Thomas Dale Company is one of the best companies I have had to deal with. There are no delays or problems in ordering, shipping or customer service. Shipping is free and they offer 10, 15, 20% off your total purchase price during this holiday period. I can not find anything to give them a negative report on. I highly recommend this company.

Order: 1139
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Everytime I order from this company, my order has been delivered the next day!! Dont know how they do it so fast.

Order: 1126

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1123
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I am very satisfied with the excellent service I received. The service was very fast and the pewter goblet and plate I ordered are beautiful.

Order: 1121
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1120
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1116
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Thomas Dale was such a wonderful buisness to work with. Like and Old Fashion care about the customer buisness. They were quick and curtious and seemed to really care about me and my order. Holly

Order: 1114
Rating: Excellent
Comments: Price Rating: Excellent

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I have never done much shopping on the Internet, I have always been skeptical. This time, I decided to take a chance. Before I placed the order for a Pewter Coffee Set, I made several phone calls. Tom was always helpful, pleasant and courteous. He let me know when the order had been placed and I was able to track the shipping date. Part of my ordered arrived with an imperfection. Tom went above and beyond, he called the company and had a new tray sent out and the other one picked up. I was really concerned because I needed everthing for the weekend for my daughters 25th Anniversary. The new tray arrived the next day. Toms personal touch made my experience outstanding.

Order: 1107
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Good
Customer Service Rating: Excellent
Title:
Body:

Order: 1100
Rating: Excellent
Comments: Price Rating: OK
Shipping Options Rating: Bad
Delivery Rating: Bad
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:

Body: The product I ordered from this company is excellent quality peuter and is beautifully designed. It was received in a timely manner. Availability of the product was one item and I would like to have purchased two. The box it was shipped in was crushed and taped poorly. Due to the fact that peuter is a soft metal, I feel more care should be taken in the packing of the products. The inside packaging was poor as well and allowed for the metal to get dented. The product itself is in good condition and when purchasing peuter products, Thomas Dale is definately the place to shop.

Order: 1091
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: This company was fast with their service and delivery and a joy to work with!

Order: 1087
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1078

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Great products and fast servie very pleased. thanks

Order: 1076

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1072

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: They were very helpful in combining two orders and giving me the discount for the larger total.

Order: 1068

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1067

Rating: Excellent

Comments: Price Rating: OK

Shipping Options Rating: Bad

Delivery Rating: Good

Ease Of Purchase Rating: Good

Customer Service Rating: Good

Title:

Body:

Order: 1060

Rating: Excellent

Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: A wonderful company to deal with online and very considerate! Thanks!

Order: 1058
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The receipt of the gift was extremely pleased with the product and the service.

Order: 1048
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1046
Rating: Good
Comments: Price Rating: OK
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Good
Customer Service Rating: Good
Title:

Body: Great service and quality products.

Order: 1041
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 1038
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent

Customer Service Rating: Not Rated

Title:

Body:

Order: 1034

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: OK

Customer Service Rating: Good

Title:

Body: I bought a pewter butter plate and a small wine goblet for our church school classes, to use as a chalice and paten. The items arrived very promptly, and we are happy with them. They are in excellent condition, as described. This is the second set we have purchase. The price is reasonable, a major concern for us as a non-profit. My only concern is that they are not set up to invoice a nonprofit, so I had to charge my purchase to my own card. Customer service was polite and appropriate.

Order: 1032

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1020

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 1017

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: One of the products had a defective part and I notified the company by e-mail and their customer service called me back in less than an hour and we were able to find a solution that was satisfactory to all. I would definately purchase something from them again.

Order: 1006

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 1005
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 990
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: i was very happy with everthing . my father loved the stien very much . thank you for everything anita
CARLILE

Order: 988
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body: Outstanding product and service!!

Order: 951
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Excellent service. Will shop here again!

Order: 946
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: no complaints here.

Order: 941

Rating: Excellent

Comments: Price Rating: OK

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 935

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 933

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Not Rated

Title:

Body:

Order: 927

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Not Rated

Title:

Body: Great product and service!

Order: 925

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Not that the customer service is outstanding, but this was my second online purchase from Thomas Dale, but not really. I was making the purchase on my mothers behalf (no internet) and having the merchandise shipped to me. The order was confusing to customer service since I had just made my first purchase a month ago. Did the purchaser

confuse the send to address with their address. Customer service tried to contact the purchaser (my mom) and did get an answer, so they contacted me but were very discreet until I jumped in and explained the unusual circumstances. Talk about great service.

Order: 923
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:
Body:

Order: 895
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The merchandise arrived so quickly that it was a surprise. The photos on the internet cannot match the beauty of the merchandise. The price could be beaten only if you choose a foreign competitor, however the free shipping and quick receipt, truly made this the best buy.

Order: 893
Rating: Good
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The product was beautiful and the service was exceptional. It was very easy for me to track the package and since it was sent to a different recipient, I even knew the time of day of the delivery. Thank you.

Order: 891
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Excellent product, excellent service. Thank you!

Order: 889
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Good
Customer Service Rating: Excellent

Title:
Body:

Order: 885
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated

Title:
Body:

Order: 880
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Thomas Dale Company was easy and fast. Quick reply and shipping. Would buy from them again.

Order: 867
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Good
Customer Service Rating: Excellent

Title:

Body: Great products and the delivery was faster than expected. Will continue to use Thomas Dale Co. in the futer and will refer people as needed.

Order: 856
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: I could have not found a better company to do business with.They were helpful in every respect. My son- in-law works in Africa and needed a specific gift for his wife. They had the items, sent them promptly, we even had several telephone conversations concerning the product that reinforced my decision to purchase. All in all the Thomas Dale Company is a superior company that I will refer to many people.

Order: 855
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body:

Order: 846

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Very beautiful piece, as described. Packed beautifully, arrived quickly and in perfect condition. A pleasure to do business with this merchant. Very satisfied.

Order: 840

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Couldnt be happier with my product. Thank you!

Order: 832

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Fast Shipping!

Order: 824

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: This was my first purchase and you never know the first time out, but I was very pleased with the service and the items I purchased. Also it was important to me that the email information (received order, shipment, etc.) came promptly, and kept me informed. Thank You

Order: 818

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: I was impressed with the quality of the item. I would like the option for engraving.

Order: 812
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: This is a wonderful merchant to do business with. The transaction went smoothly and delivery was instant. They packaged the merchandise very well. I would do business with this company again. Sylvia T. Owen

Order: 810
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 808
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I called the available phone number before I made my purchase, being a bit apprehensive about the quality without seeing it in person, but I felt reassured by the owner of what I was actually buying and the quality of the pewter. He is very friendly and knowledgeable! Im not sure if it has been delivered though... I will be visiting this sight again and passing it onto my friends.....

Order: 800
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 793
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I had an excellent experience with this company! I purchased a Pewter Charger for my moms birthday, and delivery was very fast!! I even called to check if my online order went through (since I placed the order very late at night), and recieved a call back within hours to assure me that my order went through, and was also told when it was slated to be shipped. Very professional and trustworthy company! I highly recommend them.

Order: 777

Rating: Good

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Good

Ease Of Purchase Rating: Good

Customer Service Rating: Good

Title:

Body:

Order: 756

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: I ordered a crystal compote (bowl) online for a gift and then left for the day. When I returned there was a phone message from the Thomas Dale Company questioning how I wanted the package sent. Since it was too late to return the call, I checked online and found they had chosen to send the package rather than wait, which pleased me very much. The bowl arrived two days later which is extremely fast for my rural area. I was a little disappointed that the bowl in my opinion should have been heavier for the price, but the beauty and quality of the design made me feel it was still a lovely wedding gift. It was very easy to browse the bowls and narrow my choices and then ordering was simple. I would recommend the Thomas Dale Company to any of my friends.

Order: 752

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: Beautiful, timely, well-packaged and good pricing. Thank you!

Order: 741

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: very pleased. merchandise was as advertised on the web, arrived nicely packaged in a short time. would recommend them.

Order: 722

Rating: Excellent

Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent

Title:

Body: Fast, efficient, freindly, no hassles.

Order: 717

Rating: Excellent

Comments: Price Rating: Good

Shipping Options Rating: Good

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: FAST, EASY AND NO PROBLEM SALE. MERCHANDISE IS BEAUTIFUL. THANK YOU.

Order: 716

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: This merchant is truly the best! My online experience could not possibly have been better. Not only is the merchandise excellent at a great price, but item was very carefully packaged and shipped out immediately upon receipt of payment. Communication was also great. I would not hesitate to order from this merchant again.

Order: 704

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body: The Thomas Dale Companys pewter accesories are even nicer looking in person then in the pictures. The customer service there is a perfect example of how any company should treat their customers, they are both very polite and professional. In dealing with them though, you dont get that feeling that they are brown nosing. Which is something I hate the most.

Order: 703

Rating: Excellent

Comments: Price Rating: Excellent

Shipping Options Rating: Excellent

Delivery Rating: Excellent

Ease Of Purchase Rating: Excellent

Customer Service Rating: Excellent

Title:

Body:

Order: 698

Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 696
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Should I have the need for another product offered by this company, I would not hesitate to order from them again, and would recommend the Thomas Dale Company to others. Thanks for the service. telly73@fuse.net

Order: 689
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The site was easy to use, quick and efficient. The shipping also was quite quick. The quality of the merchandise was superb. I will definitely shop here again, and look forward to new merchandise.

Order: 681
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: The portral of the product was excellent. The delivery was very good. The web site was easy to use.

Order: 676
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 675
Rating: Excellent
Comments: Price Rating: Excellent

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Very impressed with product. Pictures did not do the items I purchased justice. Im very pleased.

Order: 670
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 653
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body:

Order: 650
Rating: Good
Comments: Price Rating: OK
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Good
Customer Service Rating: Excellent
Title:

Body: The service was actually very good considering Im in a former Soviet Union country of Moldova, and my wife is in Germany. I ordered this gift for our 15th anniversary and it made it on time, in one piece and most importantly she loved it. Thank you so much for your help. v/r Jim Leeper

Order: 637
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Let me put it this way... I ordered, they shipped, and they were delivered, all within five days. All the while, I received emails about the orders progress. There was even a hand-written note on the invoice, from the owner, congratulating me on my upcoming wedding! I even received a thank-you email for MY thank-you email! I would definitely use this merchant again without hesitation. Oh, and the pewter goblets are beautiful! Wonderful quality and detail! The most pleasant shopping experience out of my whole wedding!

Order: 635

Rating: OK
Comments: Price Rating: OK
Shipping Options Rating: OK
Delivery Rating: OK
Ease Of Purchase Rating: OK
Customer Service Rating: Good
Title:
Body:

Order: 630
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: This transaction was great. The product is top notch and shipment was super fast. Really appreciated dealing with this company.

Order: 629
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: All merchants should be as good as Thomas Dale Company. I would certainly not hesitate to recommend them.

Order: 622
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Beautiful merchandise! Their prices were lower than I found for the same items at other on-line merchants. I placed my order on Monday and had my order in my hands on Tuesday. I would definitely purchase from them again and would highly recommend them to anyone.

Order: 620
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: This company was fantastic. Satisfied all of my expectations and delivered their beautiful product on time and in one piece. I am very satisfied with their service and I have already placed repeat orders.

Order: 619

Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 609
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 598
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:

Body: I have no complaints with the Thomas Dale Company at all. My gift was received in a timely manner and the recipients expressed great delight with my purchase. I was sent several e-mails to keep me apprised of what was happening with my order. Beautiful selection of Czech crystal! I will likely make future purchases from this company.

Order: 592
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:
Body:

Order: 590
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 589
Rating: Excellent
Comments: Price Rating: Excellent

Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 586
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Good
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I loved shopping at Thomas Dale Company & will do so man, many more times to come. Their products are worth their weight in pewter & people I gave the gift to loved it as well. thanks jrn

Order: 577
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Not Rated
Title:

Body: I was very pleased with the promptness in which I received my order and the E-mails telling me the status of it.

Order: 574
Rating: Excellent
Comments: Price Rating: Good
Shipping Options Rating: Good
Delivery Rating: Good
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: I was very pleased with the customer service of Thomas Dale Co. I had a question about placing an order online, so I emailed customer service and received a courteous response within 24 hours. My order was placed on a Thursday and I received my shipment on the following Saturday! The product was just as it was pictured online and was packaged very securely. I have already recommended this site to friends and will certainly place more orders with Thomas Dale Co. in the future. Thank you for a great shopping experience!

Order: 571
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:

Body: Great service, great prices. I just want to be your customer. Thanks. Irina.

Order: 570
Rating: Excellent

Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 567
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title:
Body:

Order: 563
Rating: Excellent
Comments: Price Rating: Excellent
Shipping Options Rating: Excellent
Delivery Rating: Excellent
Ease Of Purchase Rating: Excellent
Customer Service Rating: Excellent
Title: Smaller
Body: This item is smaller than I thought but it is beautifully detailed.

Order: 553
Rating: Excellent
Comments: My order was recieved yesterday, August 16th, 2003. I ordered two very beautiful goblets from Thomas Dale for my renaissance wedding on October 18th, and they arrived even more beautiful than the pictures had shown. I am EXTREMELY pleased with the goblets, the service Thomas Dale supplied, and the friendly communication. They always got back to me promptly, answering every question I had. And Believe, you, me, I had a bunch of them. *Smiles* I highly recommend them to anyone looking for beautiful pewter barware or goblets for any occasion. They are so far the best place on the Net that I have bought from!! :) Sincerely and happily yours, ~Amanda in Alabama~ :)

Order: 552
Rating: Excellent
Comments: Their customer service was outstanding. I had a large order that came from out of the country. I was kept up to date as to when my order would be in and I experienced great follow up service.

Order: 538
Rating: Good

Order: 524
Rating: Excellent
Comments: Excellent response. Fast delivery. Merchandise surpassed expectations, even after the 30% Canadian customs duty. HP

Order: 517
Rating: Excellent

Order: 509

Rating: Excellent

Comments: Great price, free shipping, couldn't have been better service!! Thanks so much.

Order: 504

Rating: Excellent

Comments: they were very helpful on the phone. willing to gift wrap for me. and (thankfully) they did not include the receipt in the package for the gift wrapped articles (even though i did not think of this). great service. i highly recommend them.