

HARWICK OFFICE PRODUCTS TEN-YEAR LIMITED WARRANTY

We want you to be happy with our products. When used and maintained properly, they will provide you with years of satisfaction.

Harwick chairs are warranted against manufacturing defects in material and workmanship for ten years from the original date of retail purchase with the following exceptions: Upholstery materials, foam, gas cylinders and control mechanisms. Upholstery materials and foam are warranted against unusual wear or deterioration and gas cylinders, and control mechanisms against structural failure or unusual wear for EIGHTEEN months.

The warranty obligation is limited to the replacement of defective parts and components. The warranty is null and void if the product is subject to negligence, abuse, or misuse. Customers must be responsible for maintenance of this product including cleaning and making sure all hardware is securely tightened every 6 months. This warranty is only rated for the original purchaser of the product and will not be honored if the product is resold. All warranties are for normal usage defined as a 40 hour work week by persons weighing 250 pounds or less. The exception is model 8229 which is rated at 350 pounds.

Should any component be found to be defective under normal usage, that component will be replaced free of charge. We typically request a digital photograph of the part clearly showing the defect. If you do not have a camera available, or the defect cannot be depicted in a photograph, you may be required to return the part to us and we will replace the defective part/parts and return it back to you, freight prepaid. We may request a digital photograph of the defect in lieu of sending the part to us.

This warranty applies only to the product; we are not responsible in any way for loss, inconvenience or any other special or consequential damages caused by any product defect. This warranty is the only warranty applicable on all Harwick models. All other warranties, expressed or implied prior, are disclaimed.