



Our 10-year Parts and Labor Warranty

At Allseating, we pride ourselves in engineering chairs that stand up in today's demanding work environments. So if you receive a chair from us that doesn't measure up to your expectations, we promise to swiftly investigate and solve the problem.

Our warranty is simple. We cover everything – all of our chair models and the components we use to make them – for 10 years. This includes pneumatic cylinders, foam, thermoplastics, urethanes, arm pads and mechanisms. And we pay for all preapproved labor costs.

We understand that dealing with warranties is often frustrating. So we developed a dedicated Warranty Response Team to eliminate any headaches. They're specially trained to expedite any warranty-related issue, so you can get back to business quickly and painlessly.

Contact our Warranty Response Team at warranty@allseating.com or toll free at 1(800)563-3502.

Applicable Provisions to All Products and Services

Allseating products, including those designated for Multi-Shift, are warranted to be free from defects in materials and workmanship for a period of 10 years from original date of purchase. This warranty applies to all chair models and extends to original purchasers who acquire new product directly from Allseating or our authorized dealers and resellers.

During the warranty period, Allseating, at its sole discretion, will repair or replace (at its option) any product, part or component covered by this warranty that fails under normal use due to defective materials or workmanship. Allseating will repair or replace the defective product, part or component with comparable product, part or component. To be eligible for this warranty coverage, all products, parts or components must be installed, used and maintained in accordance with Allseating's published instructions and must not have been subject to misuse or abuse.

Allseating does not warrant the following:

- Failure resulting from normal wear and tear
- Natural variations, scars, marks or wrinkles occurring in leather
- Colourfastness of textiles
- Colour matching of textiles exactly to samples or swatches
- COM or COL fabrics
- Products exposed to extreme environmental conditions or improper storage conditions

Standard chairs are built to accept individual users of maximum weight of 325lbs.

Allseating's products meet the requirements of national and specific local codes as stated in the price book and other written publications. Please visit the company's website at allseating.com for further details on product specifications.

All warranty enquiries should be directed to warranty@allseating.com or call toll free 1(800) 563 3502.

This document inclusively describes Allseating's warranty and remedies available with respect to the company's products and services. Allseating disclaims any other warranty whether express or implied, statutory or otherwise, in relation to the company's products and services.

To the extent allowed by law, any implied warranties, including any warranty of merchantability or fitness for a particular purpose, are disclaimed and to the extent they are legally required, are limited in duration to the duration of this written warranty.

Allseating shall not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages.

Allseating's new warranty policy went into effect April 1, 2010. Any product shipped before this date fall under the original warranty program.