

Tri-Tronics Owner's Guide

The Field Series and

Professional Series

Remote Trainers

Models covered:

Classic 70 • Trashbreaker Ultra^{XL} • Beagler^{XL}

Flyway Special^{XL} • Upland Special^{XL}

Pro 100^{XL} • Pro 200^{XL} • Pro 500^{XL}

CONGRATULATIONS!

You have purchased one of the finest dog training products available.

Tri-Tronics Remote Trainers have been specially designed to meet the needs of all dog trainers, from top winning professionals to people training their very first dog. We manufacture a variety of models – you can be sure that one of them will be the right choice for your training needs.

Tri-Tronics takes great pride in the design, manufacture, service and safety of all our products. We always want to hear from you, our customer. Our Customer Service Department can be reached at **1-800-456-4343**. Or visit us on-line at **www.tritronics.com**.

Thank you for choosing Tri-Tronics, and happy training.

Product Specifications

Product specifications may change without notice or obligation since Tri-Tronics is committed to a policy of continuous improvement.

Certain Tri-Tronics products are covered by one or more of these U.S. patent numbers: 4794402, 4802482, 5054428, 5099797, 5193484, 5471954, D298872, 4947795, 4202293, 4335682, D410206, 6178439 and patents pending.

Tri-Tronics products are made in the USA. However, certain materials may be sourced from quality suppliers in other countries.

Owner's Registration Reply Card

Please take a moment to complete and return the Owner's Registration Reply Card. When you do, you'll be "on file" at Tri-Tronics. This will help ensure timely, no-questions-asked warranty work should you need it. You may also register on our website at **www.tritronics.com**.

T R I T R O N I C S

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T R I - T R O N I C S

Notes

Notes:

QUICK GUIDE

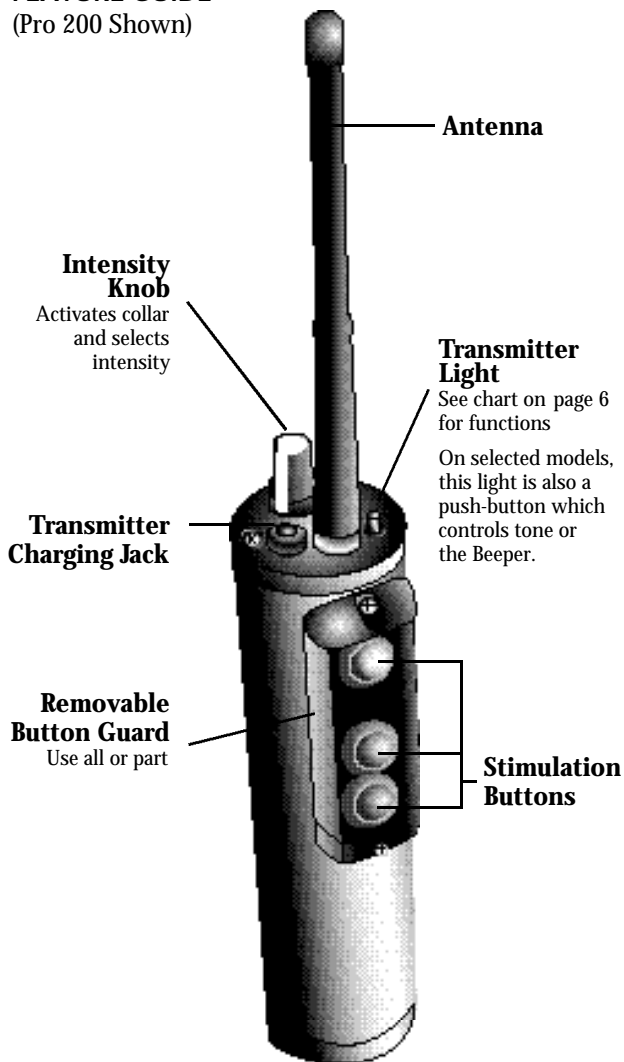
Before You Start...

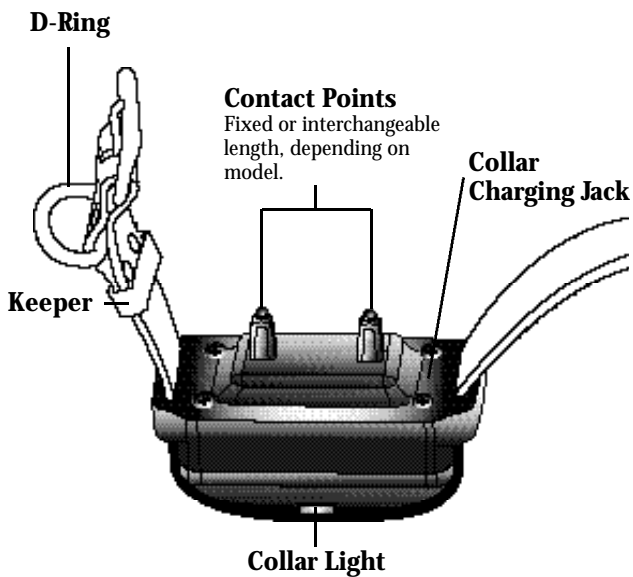
1. Install the collar strap(s) (page 7).
2. Install the transmitter antenna (page 10).
3. Charge collar and transmitter batteries for 14 hours (page 21).

Using the Remote Trainer

1. **Turn the collar on:** Set the intensity knob on 0 (zero). Hold the transmitter within 10 feet of the collar and hold a button down for about 5 seconds. The collar light double-blinks to confirm it is turned on. (A rapid blink means that collar batteries are low.) Move the intensity knob off of 0 (zero) for training. Repeat the turn-on process to turn the collar off.
2. **Fit the collar on the dog:** Fasten the collar strap midway between the dog's ears and shoulders, and buckle snugly. The collar light faces towards the dog's nose. Do not leave a collar on a dog continuously. See page 14.
3. **Select an intensity level for training:** Level 1 is the lowest; level 6 is the highest (level 5 is the highest on the Classic 70). Release the transmitter button when changing levels during training. Intensity selection tips are in the training manual and video that came with your Remote Trainer.
4. **Stimulation:** If you are unfamiliar with the stimulation features of your model, see the chart on page 17.
5. **Tone and Beeper button:** On selected models, the transmitter light is a push-button that controls an audible tone in the collar. On the Upland Special^{XL}, this button turns the Beeper on or off remotely.
6. **Multi-dog models:** The color-coded transmitter toggle switch selects the active collar.

FEATURE GUIDE
(Pro 200 Shown)





			Stimulation	
Feature Model	Contact Points	Range	Intensity Knob Levels	Types
Classic 70	Fixed length	One mile	1-5	Continuous
Beagler ^{XL}	Interchangeable length	One mile	1-6	Continuous*** Momentary
Trashbreaker Ultra ^{XL}	Interchangeable length	Two miles	1-6	Continuous
Flyway Special ^{XL}	Interchangeable length	One mile	1-6	Continuous Momentary
Upland Special ^{XL}	Interchangeable length	One mile	1-6	Continuous Momentary
Pro 100 ^{XL}	Interchangeable length	One mile	1-6	Continuous Momentary
Pro 200 ^{XL}	Interchangeable length	One mile	1-6	Continuous Momentary
Pro 500 ^{XL}	Interchangeable length	One mile	1-6	Continuous Momentary

Transmitter Buttons*	Total Levels of Stimulation	Tone	Beeper**	Multi-dog Options (Strap Colors)
One red	5 (all continuous)	Yes	No	2-dog units available (red, blue)
Two black	18 (12 momentary, 6 continuous***)	No	No	2-dog units available (green, yellow) 3-dog units available (green, yellow, orange)
One red	6 (all continuous)	Yes	No	2-dog units available (red, blue) 3-dog units available (red, blue, green)
One red Two black	24 (18 momentary, 6 continuous)	No	No	No multi-dog units available
One red Two black	24 (18 momentary, 6 continuous)	No	Yes	2-dog units available (orange, green)
Two red One black	24 (18 continuous, 6 momentary)	Yes	No	2-dog units available (red, blue)
One red Two black	24 (18 momentary, 6 continuous)	Yes	No	2-dog units available (red, blue)
Two black One mode switch	36 (18 momentary, 18 continuous)	Yes	No	2-dog units available (red, blue)

* For button functions, see page 17.

** A separate manual covering the Upland Special^{XL} Beeper is shipped with that model.

*** Beagler^{XL} continuous stimulation (“extended stimulation”) has a 4-second time-out.

Collar Light

Action	Collar Function
Double flash	Collar is turned on
Glows steadily	Collar is receiving signal from transmitter
Single long flash (3.5 seconds)	Collar has just been turned off
Rapid flash *	Low batteries. Recharge the collar soon
Glows steadily while on charger	Collar is charging

* It may take up to 20 seconds after the collar is turned on for the light to begin signaling low batteries. Also note that in cold weather the low battery light may come on prematurely.

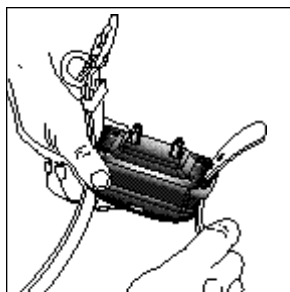
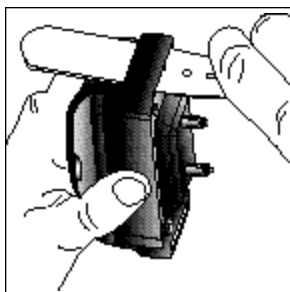
Transmitter Light

Action	Transmitter Function
Glows steadily while a button is pressed	Transmitting
Blinks rapidly (8 times per second) while a stimulation button is pressed	Low batteries. Recharge the transmitter soon
Glows steadily while on charger	Transmitter is charging

INSTALLING THE COLLAR STRAP

Your Remote Trainer is shipped with the receiver separate from the collar strap. Install the strap as shown in the illustrations.

On multi-dog units, be sure to install the correct color strap on each receiver. Use the colored strap that matches the colored dot on the receiver.



Slide the correct color strap through one side of the receiver, then through the other side. Snug the strap firmly against the surface of the receiver. Position the buckle where it is convenient for the size of your dog's neck.

T R I T E R O N I C S Installing the Collar Strap



You can easily adjust the strap for different sized necks by sliding the receiver along the strap. If the strap is too long for your dog, you can cut off excess length. Leave enough length to go through the D-ring (see “Fitting the Collar on the Dog” page 13).

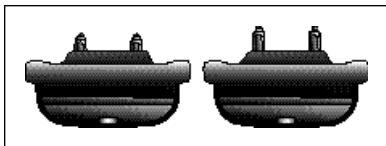
You may also use any collar strap that fits the receiver.

Selecting Contact Point Length

SELECTING CONTACT POINT LENGTH

(Does Not Apply to Classic 70)

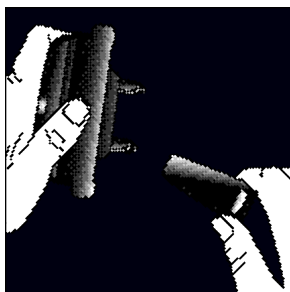
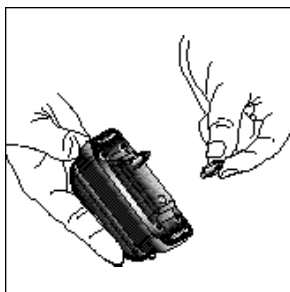
Your Remote Trainer comes with two sets of contact points – long and short.



The shorter points are installed in the unit at the factory and are suitable for most coat lengths. For dogs with especially long hair or thick undercoats, the long contact points will give the best possible contact.

To change the contact points, always use the small wrench supplied with your Remote Trainer. Avoid using tools which may cause you to over-tighten the contact points.

Periodically check contact points for tightness.

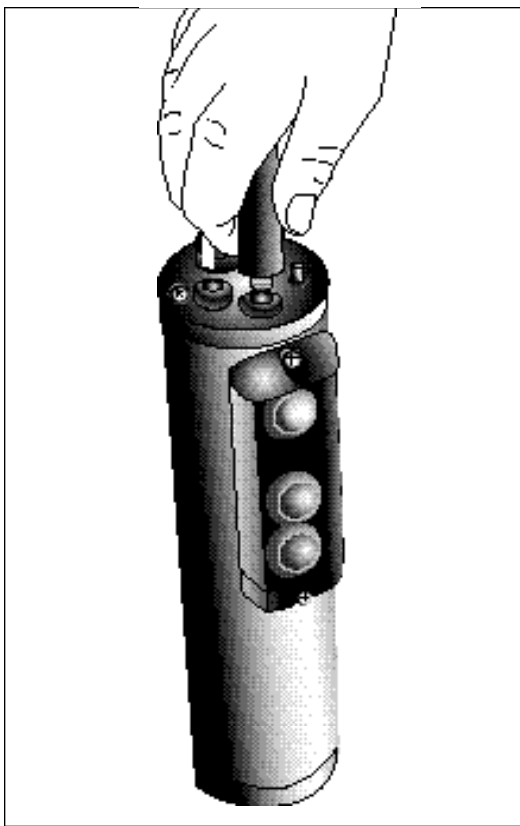


Insert screw-in contact points as shown and only tighten with the small wrench supplied with the Remote Trainer. Do not over-tighten. Check contact points periodically for tightness.

Installing the Transmitter Antenna

INSTALLING THE TRANSMITTER ANTENNA

Screw the transmitter antenna into the top of the transmitter. Hold the antenna near the base and tighten by hand. Do not over-tighten.



Hold the antenna near its base and tighten by hand.

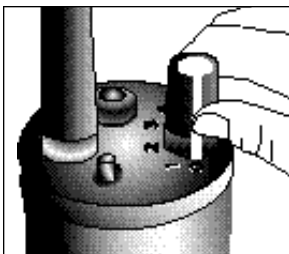
Turning the Remote Trainer On and Off

TURNING THE REMOTE TRAINER ON AND OFF

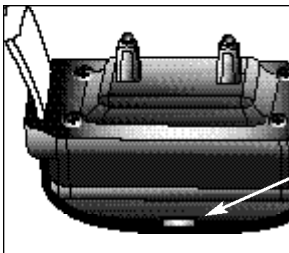
The Remote Trainer consists of a hand-held transmitter and a radio receiver on the dog's collar. The collar must be turned on before it can receive signals from the transmitter. Between training sessions, you should turn the collar off to save battery life.

To turn the Remote Trainer collar on, set the transmitter intensity knob to the number 0 (zero). Hold the transmitter close to the collar (any distance between 2 and 10 feet). Hold down any transmitter button as you watch the light on the front of the receiver. When the light begins flashing red, the collar is turned on and capable of receiving signals from the transmitter. This process takes about 5 seconds.

Note that it takes about 20 seconds after turn-on before the collar can apply stimulation.



When the intensity knob is on zero, pressing any transmitter button turns the collar on or off. Move the knob to a number other than zero for training.



When the collar light blinks red, the collar is turned on.

Turning the Remote Trainer On and Off

To turn the collar off, repeat this process. The collar light will make one long red flash to indicate that the collar is now turned off.

After turning on the collar, it is a good idea to move the intensity knob to a number other than 0 (zero) so you don't accidentally turn the collar off when correcting the dog for the first time. However, at times when your transmitter might be accidentally bumped against objects during use, you can leave the intensity knob turned to 0 (zero) to prevent any possibility of an unwanted stimulation.

Turning the Remote Trainer On and Off

- (1) Hold transmitter close to collar (up to 10 feet apart)
- (2) Set transmitter intensity knob on zero.
- (3) Hold any transmitter button down for about 5 seconds.
- (4) Watch collar light for confirming signal.
- (5) Turn intensity knob to a number other than zero for training.

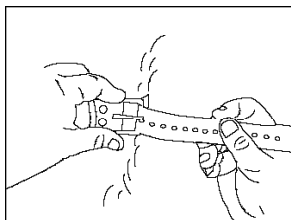
You can also turn a collar off by placing it on its charger. This feature allows you to turn a collar off if you cannot find its transmitter or the transmitter batteries have run down.

Fitting the Collar on the Dog

FITTING THE COLLAR ON THE DOG

Place the collar strap in the middle of the dog's neck. The receiver should be on the underside of his neck. Place the receiver so the light is facing forward (towards the dog's nose).

Tighten the buckle by holding it with two fingers as you pull the strap snug. Do not put any fingers under the strap as you tighten it. Make it snug. Remote Trainers need to be snug to work properly. A loose collar can cause inconsistent stimulation.



To tighten the collar on the dog, hold the buckle as shown and draw the strap snug. Remote Trainers need to be snug for consistent stimulation.

Always slip the free end of the collar strap through the D-ring. When using the Beagler^{XL}, be sure to slip the free end of the strap through both sides of the buckle.



Fitting the Collar on the Dog

You can easily adjust the strap for different sized necks by sliding the receiver along the strap. If the collar strap is too long for your dog, you can cut off excess strap length. Leave enough length to go through the D-ring with about 3 inches to spare.

Please note that Remote Trainers are not designed to be worn continuously by a dog. To prevent irritation caused by rubbing, remove the collar for at least eight hours out of every 24 hour period. See the important message about avoiding skin irritation on page 26.

SETTING THE INTENSITY

Your Remote Trainer can give corrections at different intensity levels, so you can match the level of correction to both the training situation and your dog's temperament.

There are two ways to adjust intensity level while training. One way is to use the intensity knob on the top of the transmitter, as explained in this section. All Tri-Tronics Remote Trainers give you this method of adjusting stimulation intensity.

The other way is to use the transmitter buttons, as explained on page 16. This method does not apply to those models which have only one transmitter button (Classic 70 and Trashbreaker Ultra^{XL}).

The transmitter intensity knob gives you a choice of 6 intensities (5 levels of intensity on the Classic 70).

Intensity Knob Levels

- Level 0: Transmitter is off – no stimulation.
Pressing a button activates collar to receive signals
- Level 1: Very low intensity
- Level 2: Low intensity
- Level 3: Medium intensity
- Level 4: Medium-high intensity
- Level 5: High intensity
- Level 6: Very high intensity (not available on the Classic 70)

When increasing or decreasing intensity using the intensity knob, be sure you have released the stimulation buttons, or your new intensity selection will not take effect.

If you are not experienced at using Remote Trainers, there are intensity selection tips in the training booklet and video that came with your Remote Trainer.

Using the Stimulation Buttons

USING THE STIMULATION BUTTONS

Tri-Tronics Remote Trainers offer two types of stimulation, “continuous” and “momentary” (Classic 70 and Trashbreaker Ultra^{XL} offer only continuous stimulation).

Continuous Stimulation

The timing of continuous stimulation is controlled by the trainer. Continuous stimulation stays on while the transmitter button is pressed, up to the “time out” period, described below.

Momentary Stimulation

The timing of momentary stimulation is pre-set. Momentary stimulation stays on only very briefly, no matter how long the button is pressed. To produce a second momentary correction, press the button again. To produce a series of momentary corrections, press the button for each correction.

Instantly Selectable Intensity

Most Tri-Tronics Remote Trainer models have more than one stimulation button. This feature allows the trainer to choose instantly among low, medium, and high stimulation. This selection feature applies to either continuous or momentary stimulation, or to both, depending on the model.

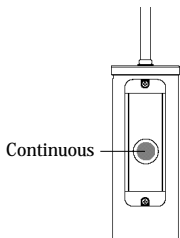
Being able to select low, medium, or high stimulation by touch, using buttons, means that you do not need to look at the transmitter when you select intensity levels – you can keep your eyes on the dog at all times. It also means that intensity changes are instantaneous. These features are an advantage in many training situations.

Time-out Period

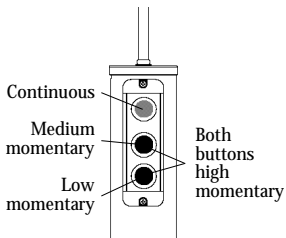
The time-out period is about 9 seconds for all models except the Beagler^{XL}. The time-out period on the Beagler^{XL} is about 4 seconds (“extended stimulation”). If the collar times out, release the button briefly to restore collar function.

Using the Stimulation Buttons

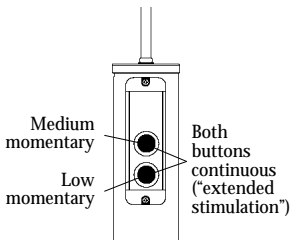
Please see the chart below for the features of your model.



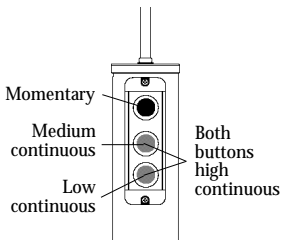
**Classic 70
Trashbreaker Ultra^{XL}**



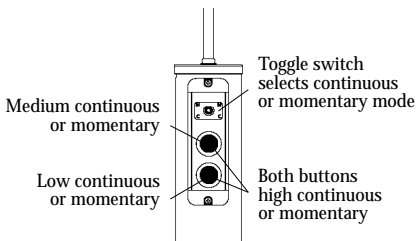
**Flyway Special^{XL}
Upland Special^{XL}
Pro 200^{XL}**



Beagler^{XL}



Pro 100^{XL}



Pro 500^{XL}

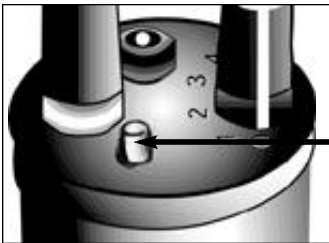
Using the Tone and Beeper

USING THE TONE (Does not apply to the Beagler^{XL}, Flyway Special^{XL}, or the Upland Special^{XL}.)

Some Remote Trainer models can make an audible tone coming from the collar. The chart on pages 4 and 5 shows which Remote Trainer models include this feature. The meaning of the tone is determined by your dog's training. It can mean a particular command, a warning, praise, etc. The training materials that came with your Remote Trainer describe the use of this feature in more detail.

Tone Button

The transmitter light is also a push-button. To activate the tone, press this button. The intensity knob must be on a number other than 0 (zero) for the tone to work. If the intensity knob is on 0 (zero), pressing the tone button turns the collar on and off (page 11).



On selected models the light on top of the transmitter is a push-button that operates the tone or the Beeper.

USING THE BEEPER (Upland Special^{XL} Models Only)

Pressing the button on the top of the transmitter turns the Beeper on or off at a distance. The intensity knob must be on a number other than 0 (zero) for the button to operate the Beeper. If the intensity knob is on 0 (zero), pressing this button turns the collar on and off (page 11). For complete information about using the Beeper that comes with the Upland Special^{XL}, see the separate Beeper manual included with those models.

EXPECTED RANGE

Your Remote Trainer has a range of one mile (two miles on the Trashbreaker Ultra^{XL}). Terrain, weather, vegetation, transmission from other radio devices in the area, and other factors affect range.

RADIO SIGNAL ISSUES

Modern microprocessor technology virtually eliminates the possibility that your collar could be unintentionally set off by someone else with a Tri-Tronics product. Please call our Customer Service Department at **1-800-456-4343** with any questions.

FCC COMPLIANCE

The manufacturing of Tri-Tronics Remote Trainers involves exacting production methods, precise tuning, and stringent quality control tests. In addition, these products are designed and manufactured to operate within Federal Communication Commission (FCC) specifications. It is a violation of FCC rules to modify your equipment.

Tri-Tronics certifies its products to operate under Part 95 of FCC regulations. Unauthorized modifications to your equipment could result in its not meeting specifications and thus violating FCC regulations. Adjustments should only be performed by technically qualified personnel authorized by Tri-Tronics. To continue to meet FCC operating specifications, any replacement of circuit components (including antennas) must meet Tri-Tronics manufacturing specifications. The transmitter should only be operated with the Tri-Tronics antenna installed.

MULTI-DOG MODELS

On two- and three-dog models, the toggle switch next to the transmitter buttons selects one collar to be “active.” The active collar is the one that will apply stimulation, make the tone, or operate the Beeper when the appropriate transmitter buttons are pressed. The colored spot next to the transmitter toggle switch indicates which collar will be active. The chart on pages 4 and 5 shows the strap colors for the multi-dog models.

When installing collar straps, be sure to install the correct color strap on each receiver (page 7). Use the strap that matches the colored dot on the receiver.

BATTERY CHARGING

When to Recharge

When the light on either the collar or transmitter blinks rapidly, you need to recharge it soon. The amount of time that batteries have left after the low battery indicator comes on depends on how heavily you use your Remote Trainer during training, the temperature (less time remains during cold weather), and other factors. After you see the low battery indicator on the collar, you will normally be able to complete your training session. After you see the low battery indicator on the transmitter, you will have about two hours left.

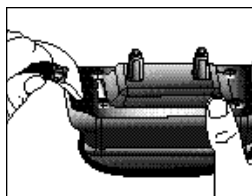
How to Charge

Make sure there is no moisture in the collar charging jack when you attach the charger because moisture can interfere with proper charging. Charge batteries at room temperature. Do not charge at temperatures below freezing. Remember that it takes several hours for cold batteries to come up to room temperature.

Lift the protection covers from the charging jacks. Plug the charger into the wall outlet, then insert the correct charging plug into the collar or transmitter jack. The lights will glow red to indicate that current is flowing. The transmitter light may dim after some time on the charger; this is normal and does not indicate a malfunction. When you are finished charging, unplug the lead from the device you are charging before disconnecting the charger from the wall.



Transmitter charger and charging jack



Collar charger and charging jack

Reinstall the protection caps on the collar and transmitter jacks to keep dirt, debris, and water out of the charging jacks. Be sure you seat the collar jack cover down firmly so that it is level with the surface of the collar, as shown in the illustration. Keeping the charging jacks clean and dry ensures that your chargers make good contact. If the collar charging jack becomes dirty, clean it as described in the section, “Care and Cleaning” (page 24). If either jack protection cap becomes lost or damaged call our Customer Service Department for a replacement.



Protection cap fitted properly



Protection cap not fitted properly. Moisture and debris can enter charging jack.

Use only the correct Tri-Tronics chargers to charge your Remote Trainer. Using the wrong type of charger may damage batteries or the unit itself. Do not charge batteries that are not installed in a Remote Trainer.

Charging Time

Charge your Remote Trainer for at least 14 hours. It's okay to use your Remote Trainer before the 14 hours are up; it will function normally. A 14 hour charge ensures full battery capacity.

To get maximum life from your collar batteries, we recommend that you don't charge for more than 20 hours at a time. Occasionally exceeding the 20 hour limit will not harm the functioning of your batteries. However, this product is not intended to be left on a charger indefinitely.

Storing a Remote Trainer

Before storing your Remote Trainer for an extended period, charge it for 14 hours. Thereafter, charge every two months while the unit is in storage, and charge for 14 hours before first use.

Replacing the Batteries

Both the transmitter and collar have user-replaceable Nickel Metal Hydride (NiMH) batteries. Proper battery care will help ensure maximum life from your batteries. When your batteries do need to be replaced, you can replace them yourself with parts obtained from Tri-Tronics.

Don't open your transmitter/receiver until after you have received the replacement battery pack. Carefully read the instructions. Only the battery compartments of your Remote Trainer are user-accessible. Opening any other part of your Remote Trainer could cause damage.

While Tri-Tronics Remote Trainer batteries are user-replaceable, they are not intended to be "field replaceable." Open battery compartments only for the purpose of replacing a battery. Open them away from the field to avoid contamination.

Please contact your local officials to find out whether any special disposal requirements apply where you live.

CARE AND CLEANING

A little care can extend the life of your Remote Trainer and reduce service costs.

Charging Jacks

Keep the protection caps secured over the charging jacks on the transmitter and collar. If the collar charging jack becomes dirty, flush thoroughly with clean tap water. If debris still remains, you can use the point of a toothpick to loosen remaining debris. Be careful not to bend the contacts inside the jack. Important: Be sure to allow the collar jack to dry thoroughly after washing it before you connect a charger, or proper charging may not occur.

Contact Point Tightness

Periodically check for tightness. If tightening is necessary, use the plastic tool that comes with the Remote Trainer.

Antenna

Periodically check for tightness. If it becomes loose, hold it near the base and tighten by hand.

Cleaning

Wash the collar with clean drinking water, especially after exposure to brackish, salt, or alkaline water. Use a small brush to remove any foreign materials around the screws and contact points.

Extending Battery Life

Caring for your batteries will prolong their useful life significantly. Don't leave the Remote Trainer in very warm areas such as the dashboard of your car when closed in the sun. Storing any type of batteries at high temperatures can significantly shorten battery life. Also avoid storing the batteries in extremely cold areas. Follow the battery charging instructions on page 21.

SERVICE AND WARRANTY

Customer Service

We hope that this manual has been helpful to you. If you have any questions concerning it, or if you suspect that your Remote Trainer is malfunctioning, please call our Customer Service Department at **1-800-456-4343**.

Before you call, please read the “Troubleshooting Guide” on page 28.

Factory Warranty

The Remote Trainer is covered by a two-year warranty on parts and labor. The warranty is transferable to a new owner, but does not cover physical damage or abuse. The warranty is also void if the Remote Trainer has been altered or unauthorized service work has been attempted.

Repair Procedure

Always call our Customer Service Department before sending your Remote Trainer in for repairs.

If you send your Remote Trainer in for repair, either while under warranty or out of warranty, we may replace it with a reconditioned unit.

PRODUCT SAFETY

Important: Your dog should be able to wear the collar comfortably for several hours at a time. The collar is not designed, however, to be worn continuously. To prevent irritation caused by rubbing, remove the collar for at least eight hours out of every 24 hour period. Also, remote training collars are designed to be worn snug, and a collar that is worn too loose can contribute to skin irritation. Take a few moments each day to inspect the dog's neck for signs of redness or irritation caused by such rubbing. If signs of skin irritation appear, temporarily discontinue use of the Remote Trainer.

Scientific animal safety studies have been designed and conducted for Tri-Tronics by veterinarians and physiologists at a major university. The scientific investigations involved parameters of electrical stimulation that are similar to those in your Remote Trainer. The scientific studies tested for possible cardiopulmonary and epidermal effects of Tri-Tronics electrical stimulation applied to the ventral surface of the neck of healthy dogs. These studies found no clinically significant changes in electrocardiograms, blood pressures, or properties of the skin underlying the contact points.

Tri-Tronics Remote Trainers have two independent circuits that are designed to inhibit excessive electrical stimulation. One is located in the transmitter, the other is in the collar. Like all other parts of our products, these safety circuits receive special attention in Tri-Tronics environmental, reliability, and quality analysis.

Tri-Tronics Remote Trainers have the added safety feature of level 0 (zero) on the transmitter. At times when your transmitter might be accidentally bumped against objects during use, you can leave the intensity dial turned to 0 (zero) to prevent any possibility of an unwanted stimulation.

Please note: Even though Tri-Tronics products are safe, they are intended for use only in the training of healthy dogs. It is always wise before any type of training to have your dog checked by a veterinarian.

TROUBLESHOOTING GUIDE

PROBLEM #1: No stimulation – the collar light won't illuminate when a transmitter button is pressed.

The collar has not been activated. The collar must be turned on or it won't work at all. Page 11.

The transmitter intensity knob is set on zero. Select a position other than 0 (zero). Page 11.

An antenna is not installed in the transmitter, or is broken or loose. The antenna must be inserted in the transmitter for proper radio communication between it and the collar. Page 10. Check the antenna for physical damage and replace if needed.

The batteries in the collar and/or transmitter need charging. Recharge the batteries following the recommended charging instructions. Page 21.

The batteries are not taking a charge. Either you need new batteries (page 23) or a battery charger is not working. The lights on the transmitter and collar show whether current is going through the charger when the charger is plugged into the collar or transmitter charging jack. Finally, be sure the electrical outlet is working. If you're not sure, try another outlet. If using a power strip, make sure it is switched on and working.

You are using the wrong transmitter. If you own more than one Remote Trainer, or are training with someone who also has a Remote Trainer, check that you have not accidentally switched transmitters.

PROBLEM #2: The Remote Trainer doesn't have range, or the range has been significantly reduced.

The antenna is not installed in the transmitter. The antenna must be installed in the transmitter for proper radio communication between the transmitter and the collar. Page 10. Check the antenna for physical damage and replace if needed.

Either you or the dog is shielded by a metal structure. Metal fences, chain link dog enclosures, screen doors, buildings, and other metal structures can affect the radio signal. Operate the Remote Trainer away from these structures.

The receiver is on backwards. Position the collar so that the light faces toward the dog's nose. Page 13.

You're experiencing temporary radio interference. The radio signals from nearby CBs and walkie talkies can reduce range. Wait a short while then try again, or move to another area.

PROBLEM #3: The stimulation seems too high, not high enough, or the dog does not seem to feel it at all.

The collar strap is not tight enough. The collar should be snug. Contact points must press against the dog's skin to provide efficient, consistent stimulation. Page 13.

The intensity position is not correct. The ideal intensity level depends on the dog and the training situation. Try a different level. See the training manual and video that came with your Remote Trainer. Remember that the stimulation button must be released for the new setting to take effect. Page 15.

The contact points are too short for the dog's coat type. Use the long contact points instead. Page 9. (Does not apply to the Classic 70.)

The batteries in the collar and/or transmitter need charging. Recharge the batteries following the recommended charging instructions. Page 21.

Debris or contaminants are interfering with electrical stimulation. Clean the collar and contact point area. Page 24.

PROBLEM #4: The collar is difficult to turn on or turn off.

Begin the turn-on or turn-off cycle again. Occasionally you will need two tries to turn the collar on or off. For best results when turning the collar off, watch the collar light and begin pressing the transmitter button when the collar light is not flashing.

The transmitter intensity knob is not set on zero. Select the 0 (zero) position for activating and deactivating the collar. Page 11.

The transmitter is too close to the collar. Hold it farther away, up to 10 feet. Page 11.

You are using the wrong transmitter. If you own more than one Remote Trainer, or are training with someone else who also has a Remote Trainer, check that you have not accidentally switched transmitters.

An antenna is not installed in the transmitter, or is broken or loose. The antenna must be inserted in the transmitter for proper radio communication between it and the collar. Page 10. Check the antenna for physical damage and replace if needed.

You're experiencing temporary radio interference. Wait a short while then try again, or move to another area.

PROBLEM #5: The transmitter or collar light indicates low charge very quickly.

The unit has been left on between training sessions.

Make sure the collar is turned off after use. Page 11.

You are training in very cold weather. The low battery indicator comes on prematurely in very cold weather. Page 6.

Make sure the batteries are well charged. Page 21.

PROBLEM #6. The collar deactivates itself while training.

The intensity knob is set on zero. Select a position other than 0 (zero) while training or you can inadvertently turn the unit off. Page 11.

The batteries have run down during a training session.

The collar light may not indicate low battery status until at least 20 seconds after you have turned the collar on.

Check the light after this time to determine low battery status. Page 6.

Make sure the batteries are well charged. Page 21.

PROBLEM #7. The collar light glows steadily even though the collar is not stimulating.

You're experiencing temporary radio interference.

The light may illuminate when it receives any radio signal, even from other Tri-Tronics transmitters. This does not indicate that stimulation is occurring.

