

iQ No Bark Collar

Owner's Manual



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Order an iQ Pet No Bark Dog Collar by Dogtra
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OVERVIEW

Please read this manual thoroughly before using the iQ No Bark Collar.

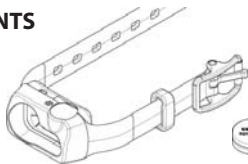
PRODUCT SAFETY AND HEALTH STATEMENT

1. The iQ No Bark Collar is intended to prevent the barking of dogs only. It is NOT intended for use on people or on animals other than dogs. iQ Pet and Dogtra Company does not assume any liability for the improper use of the iQ No Bark Collar.
2. Leaving the iQ No Bark Collar in the same position on a dog's neck for extended periods of time can cause skin irritation. To prevent this, occasionally reposition the unit so the contact points are moved to a different location on the dog's neck. ALWAYS check your dog's neck for signs of skin irritation when using the iQ No Bark Collar.
3. A proper fit is necessary for the iQ No Bark Collar to work optimally. Both contact points must be in contact with your dog's skin at all times for a consistent stimulation. A loose fitting collar can cause the contact points to rub against the skin and cause irritation.
4. The iQ No Bark Collars are not intended for use on dogs weighing less than 10 pounds or less than 6 months of age. Please consult a veterinarian if attempting to use the iQ No Bark Collar on dogs smaller than the recommended weight.
5. Please remove the iQ No Bark Collar before playing with your dog. The activity may cause your dog to bark, which could lead him/her to associate playing with the electrical stimulation.
6. Closely monitor your dog's activity and stimulation output while using the iQ No Bark Collar. When removing the iQ No Bark Collar from your dog's neck, make sure your dog is not barking and in a calm or stable condition.

PACKAGE CONTENTS



iQ No Bark Collar



Detachable Strap



Batteries (2)
(3V CR 2032)

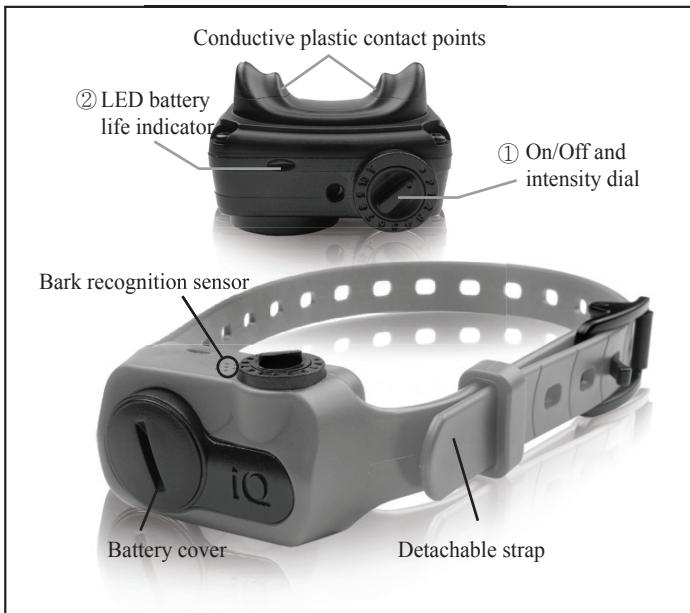


Owner's Manual

MAIN FEATURES

- Reduced size receiver
- Replaceable Coin Lithium Batteries (2). 3V CR 2032
- Low to Medium power unit with 10 levels of stimulation
- Non-stimulating Pager and Test modes
- Bark recognition sensor
- Fully waterproof
- Conductive plastic contact points
- Ergonomically designed to reduce pressure on your dog
- Detachable collar strap

DESCRIPTION



How to Use the On/Off and Intensity Dial (picture ①)

- The On/Off & Intensity Dial on the collar is used to turn the iQ No Bark Collar on and off, to select the intensity level, and to test the no bark collar.
- Set the On/Off & Intensity Dial to the “ . ” position to turn off the iQ No Bark Collar.
- When the dial is set to the pager mode (P), the collar will only vibrate.
- Level (1) is the lowest stimulation level with level (10) being the highest. On each level, a vibration is followed by the stimulation.
- Set the On/Off & Intensity Dial to the test mode (T) to test the iQ No Bark Collar. See the Testing Guide for directions on how to test the iQ No Bark Collar.



On/Off & Intensity Dial	Function
.	Power Off
P	Vibration only (non-stimulation)
1~10	Vibration followed by stimulation
T	Test mode

NOTICE

When first using the iQ No Bark Collar, it is recommended that you start with the lowest level. If the dog continues to bark, gradually increase the intensity level. Closely monitor your dog's reaction to find the right stimulation level.

LED battery life indicator (picture ②)

The LED indicator will flash for 1 second when the iQ No Bark Collar has been turned on, and every 2 seconds afterwards. If your dog does not bark for over 10 seconds, the LED indicator will turn off and the iQ No Bark Collar will go into a sleep mode to conserve battery life. It will reactivate when your dog barks and a vibration/correction needs to be made.

Operation modes

1. Non-stimulating Pager vibration mode
 - Turn the intensity dial to P.
 - When your dog barks, the iQ No Bark Collar will vibrate twice.
2. Stimulation modes 1-10
 - Stimulation levels from 1 to 10, with 1 being the lowest level and 10 being the highest level.

- When the iQ No Bark collar is first activated by the dog's bark, the unit will give a warning non-stimulating vibration. If the dog continues to bark, the unit will give a non-stimulating vibration followed by a correction at the level it is set on.
- * The iQ No Bark Collar has a preset delay of 15 seconds in-between corrections. Once the unit activates, it WILL NOT activate again until 15 seconds has gone by. (The unit will reset to the warning non-stimulating vibration after 17 seconds of a correction if the dog does not bark.)

TESTING THE IQ NO BARK COLLAR

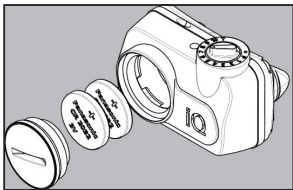
- Turn the On/Off and Intensity Dial to (T), for the test mode. The LED indicator will flash once, and after 2 seconds it will continue flashing every 2 seconds.
- Activate the collar by making sounds directly into the mic. The unit should now vibrate twice. After waiting 15 seconds, repeat the test once more to verify that it is fully functional.
- * When on the test mode, the sensor may be sensitive enough that it may activate easily by a quiet sound or tap.

ATTACHING THE COLLAR STRAP



1. With the On/Off Intensity Dial going in first, insert the body of the iQ No Bark Collar into the collar strap.
 2. Pull the collar strap from the opposite side of the On/Off Intensity Dial over the rest of the body.
 3. Be sure that the collar strap is wrapped fully around the body of the iQ No Bark Collar.
- * For video instructions on how to attach the collar strap, please visit www.iqpetcollar.com.

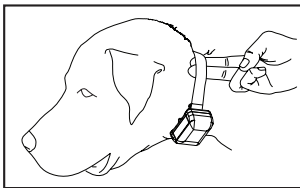
REPLACING THE BATTERIES



- Using a coin, unscrew the battery cover counterclockwise.
- Insert two batteries with the plus sides facing out.
- Check to make sure that the rubber gasket is in place, and screw in the battery cover clockwise.

* When the batteries are placed incorrectly, the LED indicator light may turn on, but the unit will not operate properly.

PROPER FIT



A proper fit is necessary for the iQ No Bark Collar to work optimally. Both contact points must be in contact with your dog's skin at all times for a consistent stimulation. A loose fitting collar can cause the contact points to rub against the skin and cause irritation.

TROUBLESHOOTING

1. When do I replace the batteries on my iQ No Bark Collar?
 - If the unit is not activating or the LED indicator does not turn on, the batteries may need to be replaced. Overall battery life will be dependent on usage. With the iQ No Bark Collar activating around 10 times a day, the battery will have an average life of about 2-weeks.
 - To clean the iQ No Bark Collar, make sure the battery cover is closed and fully sealed, and wipe down the unit with a damp cloth and some alcohol. Make sure the unit is completely dry before use.
2. My dog is not reacting to the iQ No Bark Collar.
 - Check the LED indicator light to see that the iQ No Bark Collar has enough battery life.
 - Tighten the collar strap around your dog's neck if it is too loose and make sure the contact points are held firmly against the dog's skin.
 - If your dog has a thick or long coat, you may need to trim the hair on the dog's neck, so that both contact points are touching the dog's skin.

- The intensity level may be too low for your dog. Increase the stimulation, starting from the lowest level, until the dog responds, usually by a neck movement, head shaking, or looking over the shoulders. The response may be very subtle.
3. My dog has skin irritation.
- This may be due to an improper fit or leaving the collar in the same location for an extended period of time. If your dog exhibits signs of skin irritation, consult with a veterinarian.
 - Once the dog's skin returns to a normal condition, continue to use the collar and check your dog's neck each time you use the unit.

To purchase optional accessories, please visit www.iqpetcollar.com or call our customer service at 1-888-811-9111.

WARRANTY AND REPAIR INFORMATION

1-Year Comprehensive Warranty

iQ Pet provides the original purchaser with a 1-YEAR WARRANTY for all products in the iQ Pet Series. The warranty begins from the date of purchase. For the first year, coverage is for Parts, Labor, and Accessories. After the first year, the cost of Parts, Accessories, Labor fees, and Shipping fees incurred are the customer's responsibility. Labor fees will be variable depending on the extent of the work required.

To Qualify for the iQ Pet Warranty

All products must be registered and/or a proof of purchase is required to initiate repair work under warranty. To register your iQ Pet product, log onto our website at www.iqpetcollar.com, click on the warranty registration link, and fill out the required information. Registration must be completed within 30 days of purchase. If you do not have access to a computer, you can call our toll free number at 1-888-811-9111, and one of our customer service representatives will register the product for you. If you were unable to register your product within 30 days of purchase, we will accept all products for repair with a proof of purchase. We strongly recommend keeping the original receipt. If your product is not registered and a proof of purchase is not available at the time of service, iQ Pet will estimate the age of the unit by the serial number. Serial number estimates can differ from the actual purchase date. A serial number estimate is the only method of determining an approximate date of purchase without product registration or a proof of purchase.

Not Covered Under Warranty

iQ Pet DOES NOT offer warranty for products that have been bought secondhand or as a resold product.

iQ Pet DOES NOT replace defective units or provide refunds for products purchased from us after 30 days from the date of purchase.

iQ Pet DOES NOT cover the cost of shipping outside of the Continental United States.

Issues of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are after 30 days from the date of purchase, please send the units to iQ Pet for service and repair. iQ Pet DOES NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. Any water damage on the Water Resistant Handheld Transmitters will not be covered. All replacement costs for either the handheld transmitter or receiver/collar will be the owner's responsibility.

The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work.

The removal of serial numbers from any iQ Pet products will void the warranty.

iQ Pet reserves the right to retain and discard any parts or accessories that have been found damaged upon replacement and repair.

Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Trouble Shooting Guide" in the Owner's Manual and call customer service at 1-888-811-9111, for technical support, before sending it to iQ Pet for Service.

The cost of shipping products under warranty back to iQ Pet is the customer's responsibility. iQ Pet is not responsible for units damaged or lost in transition to iQ Pet. iQ Pet is not responsible for loss of training time or inconvenience while the unit is in for repair work. iQ Pet does not provide loaner units or any form of compensation during the repair period.

A copy of the sales receipt showing the purchase date may be required before warranty work is initiated.

Please include a brief explanation outlining the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address. Or you can visit our website at www.iqpetcollar.com for a service request form. If the repair costs are not covered under warranty, we will call you for payment information and authorization. For any questions concerning your iQ Pet products, call us toll free at 1-888-811-9111, M-F 8:30AM - 4:00PM, Pacific Standard Time, or email us at repair@iqpetcollar.com for specific repair inquiries.

Send repair units to:

iQ Pet / Repairs
22912 Lockness Avenue,
Torrance, CA 90501
U.S.A.

iQ Pet by Dogtra Company

22912 Lockness Avenue, Torrance, CA 90501 U.S.A.

Tel: 310-534-0101 / Fax: 310-534-9111

Toll free: 1-888-811-9111 / Email: info@iqpetcollar.com

Website: www.iqpetcollar.com

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