

Warranty

Our Limited Warranty and Warranty Period

The inner components of e-pill products are warranted to be free from manufacturing defects in materials and manufacturer's workmanship under normal and intended use for a period of one (1) year from the original date of purchase. This warranty explicitly covers only the electronic and mechanical components. The one year (1) warranty becomes effective from the original date purchased, shown on your printed sales receipt or invoice.

What Our Limited Warranty Does Not Cover

This warranty does not apply to daily wear and tear, batteries, bands, cases, or watch/clock crystals. We offer NO WARRANTY if the merchandise is damaged, water damaged, tampered with, dropped, shaken, or otherwise misused or abused. This warranty expressly excludes incidental and consequential damage caused by use, misuse, neglect, accident, unauthorized modification, or any defects resulting from service by anyone other than the manufacturer.

Replacement/Credit

If product fails due to manufacturing defect during the warranty period, and upon proof of purchase, we will at our option, repair or replace the product free of charge, or provide you with a replacement of comparable value. Any replacement will be conditioned upon the return of the defective device to e-pill or your authorized e-pill distributor from which you purchased the e-pill product.

Contact us

If you have a warranty claim or request, or any customer questions, please contact us directly:
sales@epill.com | United States: 1-800-549-0095 | International: +1-781-239-2941

Disclaimer

Responsibility for selection, safety, and suitability of any product rests with the consumer or buyer. e-pill products are only a supplement to any memory system that you currently use to remind yourself to take your medications or perform medical tasks. The user maintains full responsibility to administer medication or performs medical tasks at appropriate times. e-pill, LLC assumes no responsibility for any incidental or consequential damages, including but not limited to, damages or injuries resulting from the malfunction of the product, mathematical or chronological inaccuracy or loss of stored data. In no event shall e-pill, LLC be liable for incidental compensatory, punitive consequential, indirect, special, or other damages. Our aggregate liability with respect to the defective product is limited to its purchase price.