

# e-pill®

## Portable Automatic Pill Dispenser

**e-pill Med-O-Wheel SMART**  
**e-pill Med-O-Wheel SECURE**  
**Operating instructions**



**Made in Finland**

AZ10311-00  
Addoz Oy 2015

## Contents:

<b>1</b>	<b>Contents of packet</b> . . . . .	<b>5</b>
<b>2</b>	<b>Basic use of the Med-O-Wheel</b> . . . . .	<b>5</b>
	2.1 Med-O-Wheel SECURE . . . . .	6
<b>3</b>	<b>Med-O-Wheel</b> . . . . .	<b>6</b>
<b>4</b>	<b>Starting to use the Med-O-Wheel</b> . . . . .	<b>7</b>
	4.1 Installing the batteries . . . . .	8
	4.2 Opening the cover . . . . .	8
	4.3 Closing the cover . . . . .	8
<b>5</b>	<b>Use of the dosage cassette</b> . . . . .	<b>9</b>
	5.1 Opening and closing the dosage cassette . . . . .	10
	5.2 Refilling the Med-O-Wheel . . . . .	10
	5.2.1 Selecting a dosage calendar . . . . .	11
	5.2.2 Filling of medicine . . . . .	12
	5.3 Labelling of the dosage stickers . . . . .	12
<b>6</b>	<b>Use of the Med-O-Wheel</b> . . . . .	<b>13</b>
	6.1 Settings mode . . . . .	13
	6.2 Time of day . . . . .	14
	6.3 Size of dosage cassette . . . . .	15
	6.4 Adjustable sound volume . . . . .	15
	6.5 Dosage times . . . . .	16
	6.6 Dosage cassette for the dispenser . . . . .	17
	6.7 Setting of start point . . . . .	18
	6.8 Dosage window . . . . .	19
	6.9 Dosage reminders . . . . .	20
	6.10 Battery warning . . . . .	20
<b>7</b>	<b>Cleaning the Med-O-Wheel</b> . . . . .	<b>20</b>
<b>8</b>	<b>Miscellaneous</b> . . . . .	<b>21</b>
<b>9</b>	<b>Additional equipment and accessories</b> . . . . .	<b>21</b>
	9.1 Lock . . . . .	21
	9.2 Dosage stickers, dosage calendars and loading covers . . . . .	21
<b>10</b>	<b>Warranty</b> . . . . .	<b>21</b>
<b>11</b>	<b>Med-O-Wheel CE certification</b> . . . . .	<b>22</b>
<b>12</b>	<b>Contact information</b> . . . . .	<b>22</b>

## **Congratulations on your new medication dispenser!**

This is a manual for two devices: Med-O-Wheel SMART and Med-O-Wheel SECURE. Please read the manual carefully.

If you have questions concerning your medications, please contact your doctor, pharmacist or other healthcare professional.

### **Right Meds – Right Dose – Right Time**

The e-pill Med-O-Wheel SMART can be programmed for one to four dose times daily as required, and it reminds the patient to take medication on time with audio and light alarms. Once the patient pushes the transparent part of the device cover, it rotates the cassette inside and makes the correct dose available, only one set of meds can be accessed for each scheduled medication event. If a dose has been missed despite all the reminders, the dispenser will skip that dose and make the next correct dose available, when its time comes. The missed dose remains inside the cassette to allow these meds to be monitored and re-used.

Medication doses used in drug therapy and/or mental health care can be loaded into the e-pill Med-O-Wheel SECURE that is always locked with a sturdy lock and metal key. The patient receives the medication only at a specific time of the day. Otherwise the device is locked shut and the medication is safe inside the unit. It is possible to set Med-O-Wheel SECURE to provide 1–4 dosage times daily. When the user presses the transparent part of the device cover, Med-O-Wheel SECURE moves to the correct dose for release and then locks shut until the next specified dosage time.

There is a special security software in SECURE model. It recognises the misuse of the device. If the patient tries to rotate the cassette inside the device by using force, it will give red alarm signal every minute.

## 1 Contents of packet

Parts and accessories in the packet:

- Med-O-Wheel SMART or Med-O-Wheel SECURE dispenser
- 2x14-compartment dosage cassette (Med-O-Wheel SMART) or 2 x 28-compartment dosage cassette (Med-O-Wheel SECURE)
- Cover, with calendar window and dispensing opening
- Dosage calendar
- Dosage sticker booklet
- Operating instructions
- AA batteries (2 x alkaline batteries included).
- Metal lock with 2 keys (Med-O-Wheel SECURE only)

The material of the plastic parts of the Med-O-Wheel is polycarbonate specially manufactured for this purpose. These parts are highly resistant to shocks and cleansing agents.

Please note, however, that the Med-O-Wheel is an electronic device, which should be protected from shocks and moisture.

**Notice!** Metal lock with 2 keys is included with the Med-O-Wheel SECURE model only.

## 2 Basic use of the Med-O-Wheel

In normal use, there is an empty dosage compartment under the device's cover lid, and you can receive the next dose of medicine by requesting it at the right time. The dose is requested by pressing the centre of the dispenser cover, on the lens button in the middle. If the permitted time for administering the dose is at hand, the dispenser rotates the correct dose to the position of the lid. At other times, the display shows the dispensing time for the next dose, and the left side of the display shows the number of the dose.

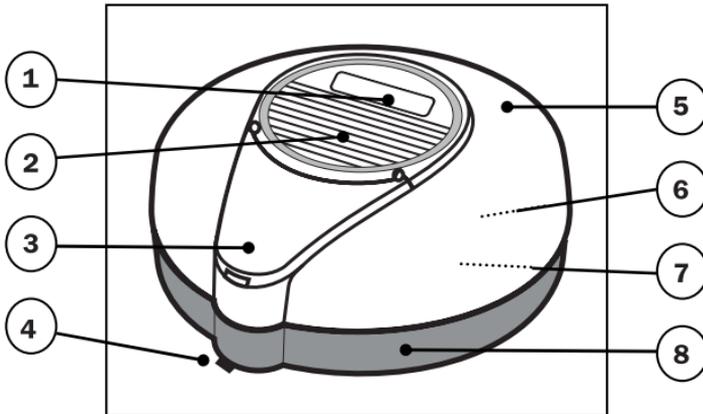
The dosage time set in the Med-O-Wheel is the time when the device gives the first reminder of the next dosage of medicine. Because there is often a need slightly to vary the time for administering the medicine based on fluctuations in the patient's normal daily rhythm, each dose may be taken an hour before the actual dosage time (early dose 60 minutes before scheduled time). In practice, the dosage time is usually set at, for example, 15 or 30 minutes after the intended dispensing time, when the user has the chance to take the dose before the audible reminder sounds.

At the scheduled dosage time, the Med-O-Wheel sounds to remind the user to take the dose of medicine. The Med-O-Wheel then sounds reminders at intervals over a one-hour period (alarm duration 60 minutes) if the dose is not administered. After that, the missed dose is registered as forgotten, the reminders cease and the dispenser switches to waiting for the next dosage.

## 2.1. Med-O-Wheel SECURE

The difference between Med-O-Wheel SMART and Med-O-Wheel SECURE is that when Med-O-Wheel SECURE has moved to the correct dose ready for dispensing, it locks the slot after five minutes by rotating the cassette back to the start position. Thereby making it harder for the patient to manipulate the dosing cassette (tamper resistant). There is a metal lock installed in Med-O-Wheel SECURE and the lock can be opened only by using the metal key (2 keys are included). The device is also equipped with a tamper alarm (describe the alarm function here).

## 3 Med-O-Wheel Dispenser



The key parts of the Med-O-Wheel are:

- |                                       |   |
|---------------------------------------|---|
| 1 Display                             | 5 Cover                                     |
| 2 Lens button (PRESS to dispense)     | 6 Dosage cassette (inside the dispenser)    |
| 3 Lid covering the dispensing opening | 7 Battery compartment (under the dispenser) |
| 4 Locking pin (metal lock in SECURE)  | 8 Frame                                     |

- |             |  |
|-------------|--|
| Display     | The display comprises an LCD screen and two indicator lights.  |
| Lens button | During normal use, the transparent central part of the device is the only button used. Press this button to dispense.  |
| Lid         | The lid closes the dispenser in order to avoid dirt and possible splashes of water from coming into contact with the medicines.  |
| Locking pin | The cover is attached to the frame by a short threaded locking pin. The locking pin prevents the cover from being accidentally opened. In SECURE model there is a lock ready installed instead of pin. The lock prevents the dispenser cover to be opened without using the key. |

Cover	Under the lid, the cover has a dispensing opening, meds are “poured” by turning the Med-O-Wheel dispenser upside down.
Dosage cassette	The device contains a 14- or 28-compartment dosage cassette.
Battery compartment	If desired, the cover of the battery compartment at the bottom of the device can be locked with a torx screw.
Frame	The frame is transparent, so the medicine in the dispenser and the dosages stickers (medicine/patient info) on the bottom of the cassette can be seen without opening the cover.

## 4 Starting to use the Med-O-Wheel

The Med-O-Wheel is very simple to use. One to four dispensing times are set in the dispenser’s electronic alarm clock, and the dosage cassette is filled with the required medicines.

The Med-O-Wheel is suitable both for independent patient use and for institutional medical care. Often in independent use, the use of just one dosage cassette is required, to which the medicine is refilled at intervals. In institutional care, the dosage cassettes can be filled at a pharmacy, and then delivered to the patient replacing with the empty cassette. The Med-O-Wheel supports both these applications.

A brief summary of the set-up:

- 1 Install the batteries
- 2 Open the cover of the dispenser,
  - remove the dosage cassette from the dispenser and fill it with oral solid medicines (tablets, capsules, caplets)
  - set the dosage times (alarm times) and make other settings
- 3 Put the cassette back into the dispenser and guide it to its start position or ‘home base’ (SI:HO function)
- 4 Close/lock the cover of the dispenser

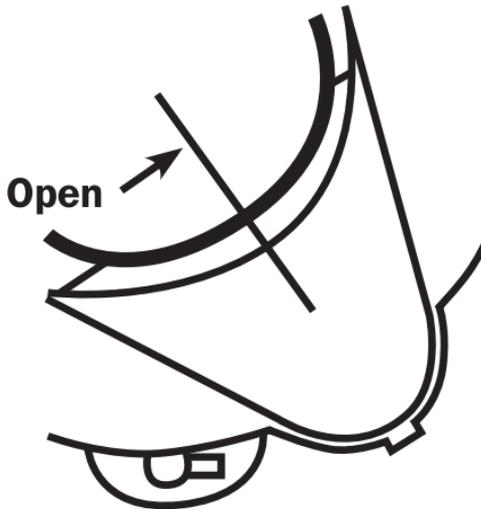
The e-pill Med-O-Wheel dispenser is now ready for use.

The following paragraphs describe the operation of the dispenser in greater detail.

## 4.1 Installing the batteries

The cover of the battery compartment has a groove. Pull the cover in the direction of the groove. Install the batteries (two AA alkaline batteries) so that their polarity matches the markings correctly. Ensure that the positive (+) poles of both batteries are positioned in accordance with the plus signs in the compartment. Batteries are included. Use only alkaline batteries. A Torx screw is included in the package if you want to lock the battery compartment.

## 4.2 Opening the cover



Press the black locking pin downwards and open the cover by turning it. Please note that the thread of the cover is short and corresponds to about a 30 degree turn counter clock wise (“five minutes on the clock”). See the picture.

## 4.3 Closing the cover

Place the cover in the ‘five minutes to’ position as shown above, and close it by turning it clockwise (a 30 degree turn). Finally press the black locking pin in, in order to prevent the cover opening accidentally during use.

## 5 Use of the dosage cassette

There are two types of dosage cassettes, the Med-O-Wheels: SMART with 2x14 dosage compartments and SECURE with 2x28. Both types are the same size, so one compartment of a 14-compartment cassette holds twice the amount of medicine in each compartment compared to a 28-compartment cassette.

**Note!** Lozenges and other tablets with a sticky surface may get stuck inside the compartment. Avoid using the cassette for the dispensing of such tablets. Do not use for Glycerine tablets.

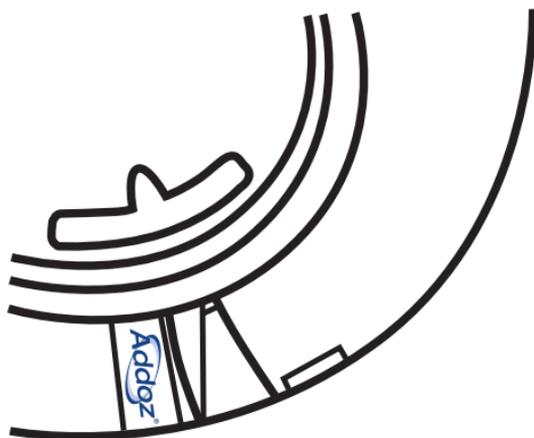
Select the correct dosage calendar and put it in the middle of the cassette (insert the calendar from below). Fill the cells according to the calendar (it will show which dose is where on the wheel).

A separate dust cover is available for the dosage cassette. This can be used as an aid to filling the cassette (the calendar shows which dose is in the open compartment). Please note that the dust cover must be turned in a clockwise direction.

Dosage stickers for labelling of the dosage cassette are included. These stickers can be attached to the bottom of the dosage cassette. Please record the Patient's name and which medicines are in the cassette and when they should be administered. Note that the Patient's name (written on the dosage sticker) can be read from outside the locked Med-O-Wheel dispenser.

When you wish to close the Med-O-Wheel dust cover completely, turn the dispensing opening in the cover to the zero or 'home base' position. Then all dosage compartments will be closed.

## 5.1 Opening and closing the dosage cassette



The dust cover is attached to the cassette by a locking coupling, and it can be opened and closed in only one position. If you wish to open the cover, turn it counter clockwise one notch from the zero position, so that the dispensing opening is at the position of the last compartment.

The dust cover can only be removed and closed in this position. In all other positions, the dust cover is firmly attached to the dosage cassette.

## 5.2 Refilling the Med-O-Wheel

The Med-O-Wheel is designed so that it is quick and easy to exchange an empty cassette for a filled one at such places as a pharmacy or clinic. It is also easy for you to refill the dosage cassette yourself. The cassette drops easily into its place, if the zero marks of the cassette and dispenser are positioned opposite to each other. Please note that the cassette unit must never be pressed into the dispenser by force.



and stays in its position. The calendar is correctly set up, if it clicks three times when pressed into position. Thanks to the fastening tabs, a correctly set calendar will remain in its position, irrespective of the position of the dosage cassette. Calendar must be removed before putting the dosage cassette back in the machine.

## 5.2.2 Filling of medicine in the dosage cassette

The medicine can be distributed into the dosage cassette either with or without the dust cover in place. When filling medicine using the dust cover, only one compartment at a time is open. In that way, pills cannot drop into the wrong compartment. This is the recommended method of filling, because it reduces the change of error. Attaching and removing of the dust cover is shown in section 5.1.

The dosage calendar and the text and colours on it are intended to facilitate distribution and recognition of the compartment's dosage times (morning, daytime, evening or night).

Once all the medicine has been distributed into the dosage cassette, close it so that the dispensing opening of the cover is at 'home base' position. In that way, the medicine is protected from contamination and remains in the correct compartments.

Please doublecheck that you have put the right medicines into right dosage compartment.

## 5.3 Labelling of the dosage stickers

In a possible emergency situation, the purpose of the Med-O-Wheel's dosage stickers is to provide medical personnel with information on what medicine the person in need of assistance has been taking. It is advisable to prepare for such a situation by writing the names of the medicines in the dosage cassette on the dosage stickers.

Write the name and strength of the medicine in the 'MEDICINE' field in the middle of the sticker. On the grid on the right side of the sticker, mark how many tablets of the medicine in question are in each daily dosage. In the space on the left side of the sticker, you can write, for example, the name and date of the user of the cassette.

**Note!** On the bottom of medicine cassette are three small ridges, you must place the stickers in between. The names of a total of nine different medicines can be written on three stickers. Please note that a sticker must not cover the top of the ridges.

The stickers do not stick permanently and can easily be removed later. Remove the sticker from the booklet as soon as you have filled it in, so that the adhesive surface will not get dirty. Stickers are included in the package. Additional stickers can be purchased from e-pill Medication Reminders ([www.epill.com](http://www.epill.com)). The same stickers are used for the 14 and 28 dosage wheels.

## 6 Use of the Med-O-Wheel

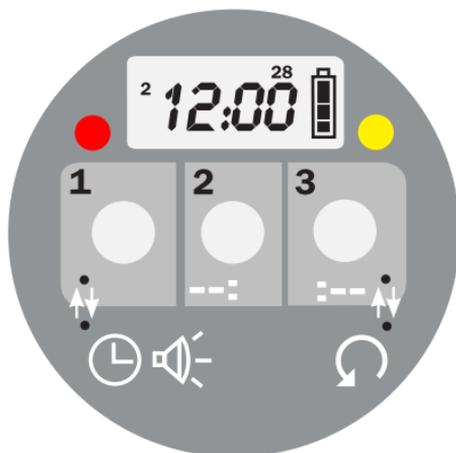
The Med-O-Wheel acts like an electronic alarm clock with up to 4 daily alarms. If necessary, it reminds the user to take his/her medicine through an audible signal. At the same time, the dispenser ensures that only the correct dosage (set of medications) is administered. Please note that the device will not rotate the dosage cassette without the user pressing the button (lens button) in the middle of the cover, and 'requesting' the next dose. This feature allows the Med-O-Wheel to be portable.

### Required set-up:

#### Settings

- Set the Clock (time of day)
- Dosages per Cassette  
(the number of compartments in the cassette, 14 or 28)
- Alarm Volume (strength of the audible signal)
- Alarm Times (dosage times: one, two, three or four doses per day)

### 6.1 Settings mode



The settings of the Med-O-Wheel can only be made when its cover is removed. If necessary, see Paragraph 4.2 concerning the opening of the cover.

When you have opened the cover of the dispenser, you will see the user interface as depicted in the adjacent picture. Its symbols will help you to remember which settings you can make.

You can easily Enter, Verify or Change the settings. Switch the device to settings mode by pressing button 1 on the left, and by holding it down for about three seconds, until the device emits an audible signal and the time and yellow indicator light start to blink. By pressing button 1 for a short time, you can switch from one setting to another, and check and set the values you want:

Time → Dosage Wheel → Volume → Alarm Times

- 6.2 Time of day: the time blinks on the display
- 6.3 Size of dosage cassette: C14 or C28 blink on the display
- 6.4 Audio Volume of the audible signal: L and the volume level blinks on the display
- 6.5 Alarm Times: the dosage number appears on the left side of the display and the set dosage time blinks on the display. Alarms auto repeat every day.

After that, the cycle begins again from the time of day.

You can browse the settings as many times as you wish, without their values changing. When you change a value, the change is saved in the device's memory, when you press and hold button 1 for three (3) seconds. If you wish, you can easily change the settings again.

The dispenser will revert to normal mode, when you press and hold button 1 for three (3)seconds. The device will also revert automatically to normal mode within one minute of the last input. In that case, any settings changes that may have been entered will not be stored in the memory.

## **6.2 Time of day**

You can access the time of day settings mode by pressing and holding button 1 for three (3) seconds, upon which the numbers in the display will start to blink. The time is set in digital, military time only (24 hour format), check chart on next page.

Midnight = 00:00	8:00 AM = 08:00	4:00 PM = 16:00
1:00 AM = 01:00	9:00 AM = 09:00	5:00 PM = 17:00
2:00 AM = 02:00	10:00 AM = 10:00	6:00 PM = 18:00
3:00 AM = 03:00	11:00 AM = 11:00	7:00 PM = 19:00
4:00 AM = 04:00	Noon = 12:00	8:00 PM = 20:00
5:00 AM = 05:00	1:00 PM = 13:00	9:00 PM = 21:00
6:00 AM = 06:00	2:00 PM = 14:00	10:00 PM = 22:00
7:00 AM = 07:00	3:00 PM = 15:00	11:00 PM = 23:00

The time is set using buttons 2 and 3, with button 2 increasing the hour reading by one hour (HH) and button 3 increasing the minute reading by one minute (mm).

The hours and minutes rotate so that after hour setting 23 comes 00, and after minute setting 59 comes 00.

The time does not change automatically between daylight saving time and standard time.

Please note that the Med-O-Wheel starts from the time you have set, once the device reverts to normal mode. If you change the time a little (by a few minutes or an hour), the Med-O-Wheel notices and continues the dosage programme normally.

### **6.3 Size of dosage cassette (C14 or C28)**

Dosage cassettes can have either 14 or 28 compartments. You can access the cassette size settings mode by pressing and holding button 1 for three (3) seconds, upon which the numbers in the display will start to blink. After that press button 1 once again. Press button 3 to select C14 or C28 on the display, depending on the number of compartments in your dosage cassette. The setting can be accepted by pressing and holding button 1 for three (3) seconds.

### **6.4 Adjustable Alarm Sound (audio volume L:00 – L:15)**

You can access the volume adjustment settings mode by pressing and holding button 1 for three (3) seconds, upon which the numbers in the display will start to blink. After that, press button 1 twice.

L:10 may then blink in the display. This is the default factory setting. The volume can be adjusted on a scale of 0-15. Store your setting by pressing and holding button 1 for three (3) seconds.

## 6.5 Dosage times

**Note!** You must set the alarm times in chronological order, with Alarm-1 being the first alarm in the day. The times for taking the medicine or the dosage time must be set so that the first dosage time is the day's first time for taking the medicine, then the second, etc.

You can access the dosage alarm time settings mode by pressing and holding button 1 for three (3) seconds, upon which the numbers in the display will start to blink. After that, press button 1 three times.

The number on the left side of the display represents the number of the daily dose for the time you are setting.

Set the dosage time in the same way as the time of day, using button 2 for the hours and button 3 for the minutes (settings goes in 5-minute steps).

Always set both hours and minutes!

Once the time for taking the medicine has been set, briefly press button 1. The dispenser will then switch to the setting for the next dosage time.

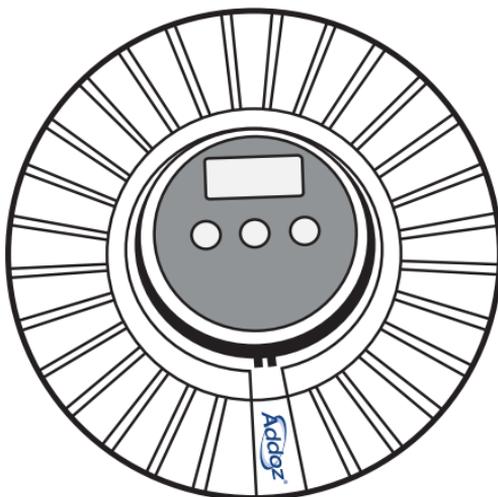
**Note!** The Med-O-Wheel checks that the dosage alarm time you have just set meets the conditions set for dosage times described in Paragraph 6.8. If the set time is, for example, less than four hours from the previous dosage time, "too close to each other", the dispenser gives an error signal and a red light blinks. In that case, the incorrectly set time is rejected and the display then shows four lines (-:-). Reset the time, observing the minimum requirement of four hours between dosage alarm times.

(- - -)

Four lines where the dosage alarm time normally appears means that neither the dosage alarm time in question is set nor any possible subsequent dosage alarm times are valid.

If you wish to delete the dosage times, set four lines as the dosage time. In that case, the time in question and all those after it will be set to zero. All changes can be made and accepted at the same time by pressing button 1 for three seconds. Please read section 6.8. for further information concerning dosage alarm times.

## 6.6 Dosage cassette for the dispenser



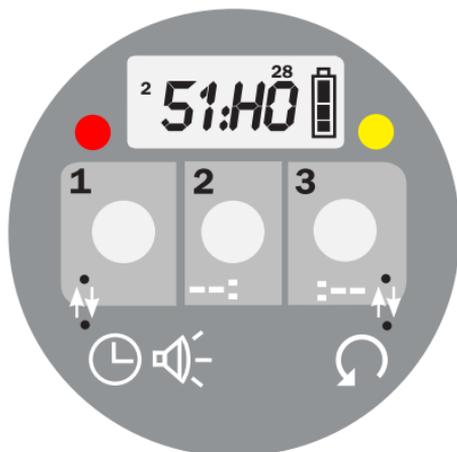
Once the necessary settings have been made to the Med-O-Wheel, the filled dosage cassette can be put into the dispenser. It is advisable to put the medicine into the cassette before the cassette is put into the Med-O-Wheel. Refilling of the dosage cassette is described in section 5.

Please note that, before putting the cassette in place, both the dust cover and the dosage calendar must be removed from it. The cassette must be put into the Med-O-Wheel so that the zero position or coloured logo of the cassette matches up with the teeth of the black rotating ring. In that way, the dosage cassette can easily be inserted into the Med-O-Wheel.

In SECURE model the device will give red alarm signal in every minute if the patient tries to rotate the cassette by using force. You have to make SI:HO function to get the device back to normal mode.

**Avoid forcing the dosage cassette into the dispenser or rotating the cassette in the dispenser by hand.**

## 6.7 Setting of start point



If the cassette's so-called 'home base' is at the position of the cover opening, the dispenser is ready to use. It automatically takes into account the time of day and brings the next dosage from the correct compartment.

Please note that, whenever you change the dosage times, the start point must be reset by guiding the Med-O-Wheel to its home base, i.e. the position of the coloured logo on the wheel. The rotation to the home base is done by pressing button 3 for three seconds, upon which SI-HO text appears in the display. In this SI-HO or rotation mode, pressing button 1 rotates the cassette by one notch, and pressing button 2 rotates the dispenser to the home base. Normal mode can be recovered by pressing button 3 for three seconds. The device will also revert automatically to normal mode within one minute of the last input.

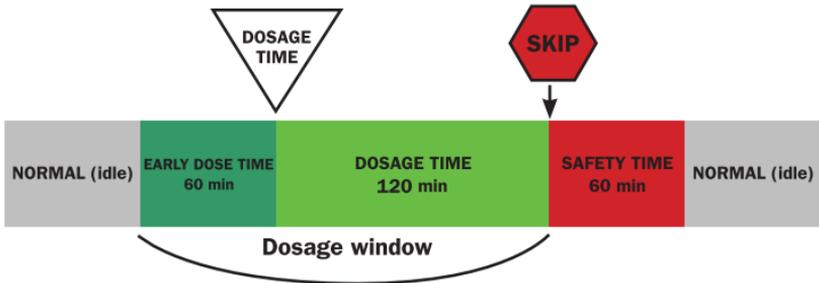
**Please note!** Neither the dosage cassette nor the rotating ring must ever be turned by hand! This may damage the device. Always allow the e-pill Med-O-Wheel device to turn the cassette using the built-in motor.

**We recommend that you always start from the home base.** Do not change the settings once you have guided the cassette to the home base!

Close/lock the cover and you are ready for use the Med-O-Wheel. Store the device in the kitchen, bathroom or carry it with you in your purse, backpack or pocket and make sure audible reminding signal will be easily heard.

## 6.8 Dosage (medication administration)

### Time Window (Early dose / Dosage Time / Safety Time)



The dosage time window lasts for a total of three hours (180 minutes), during which the Med-O-Wheel Dispenser will, if requested, provide the next dosage (set of pre-loaded medications). Early dose: The dosage window opens one hour (60 minutes) before the scheduled dosage alarm time, and closes two hours (120 minutes) after the scheduled dosage alarm time. The dosage window is followed by minimum of 1 hour (60 minutes) safety time before the next dosage alarm time can be scheduled. The following is a description of a Med-O-Wheel dosage period:

EARLY DOSE	dosage is given if requested, but there is no audible reminder for it
DOSAGE TIME	the audible alarm and light signal is turned on and constantly reminds the patient in every fifteen minutes to take the scheduled dose during 120 minutes.
SKIP	at this point, two hours after the scheduled dosage time, the dosage in question is skipped and the dispenser switches to waiting for the next dosage time
SAFETY TIME	ensures that two dosages may not be taken too close to each other, with at least one hour (60 minutes) in between
NORMAL	the dispenser is in normal mode and awaiting the next dose

## 6.9 Dosage reminders / Alarm times / Alarm pattern

At the set dosage time, the Med-O-Wheel gives an audible wake-up signal, ten long beeps. This wake-up signal is repeated three times at one minute intervals, if the dosage is not taken before it.

After that, the Med-O-Wheel gives an audible reminder signal, at fifteen-minute intervals during first 60 minutes. This signal consists of three short beeps. In that way, the device will not disturb other people who may be near, but will attract the attention of the patient.

## 6.10 Low battery warning

The batteries of the Med-O-Wheel will last for about six months. It uses 2 x AA Batteries. We recommend that you only use Alkaline batteries. The device will warn about a low battery level through a long series of rapid audible signals when you press the operating button. In that case, the battery power indicator on the display will show only one segment. Depending on the type of batteries you are using, this will be approximately enough for an additional one week of operation. Change the batteries in good time.

The Med-O-Wheel saves all settings information in its memory. In that way, even if a device is left without batteries for an extended period, you only need to set the correct time and the device will be ready to use.

Run reserve: Even without batteries, the clock will stay at the right time for a short while, so changing the batteries will not affect the time that the device shows.

## 7 Cleaning the Med-O-Wheel

The Med-O-Wheel should be kept clean.

The dosage cassette can be washed along with household dishes, either by hand or in a dish-washing machine. Please note that the dosage stickers must, however, be removed from the bottom of the dosage cassette during machine washing. The same stickers can be re-applied again after the wash. The glue on the stickers can withstand several removals and reattachments.

**Please note!** The Med-O-Wheel is an electronic device, which should be protected from high humidity and moisture. Only the dosage cassette is made of dish-washer resistant plastic, so the whole device must NOT be soaked or put in a dish washer.

If necessary, the other parts of the Med-O-Wheel may be wiped clean with a damp cloth and mild detergent. The cloth should not be so wet

that it leaves drops of water on the surface of the device. The drops might enter the device and damage it.

## **8 Miscellaneous**

Tablets coated in gelatine may stick to the compartments. Always store medicine in a dry place. A dry tablet will not get stuck.

Prevent double dosing. If the Med-O-Wheel moves the dosage cassette by more than one compartment when the operating button is pressed, this means that one or more of the previous doses have been missed. The dispenser is designed to bypass missed dosages, so that the dose meant for just the time in question is the only one that is made available to the patient.

## **9 Additional equipment and accessories**

### **9.1 Lock**

As additional equipment, a metal lock that locks and opens with a key can be acquired for the Med-O-Wheel SMART. The device can then only be opened by the holder of the key. Two keys are delivered with the lock.

A metal lock with two keys are included with Med-O-Wheel SECURE.

### **9.2 Dosage stickers, dosage calendars and loading covers**

Additional dosage stickers, calendars and loading covers can be ordered from e-pill Medication Reminders ([www.epill.com](http://www.epill.com) /1-800-549-0095).

## **10 Warranty**

The manufacturer's warranty lasts for one year from the date of purchase. The warranty covers any manufacturing and material defects arising from normal use during the warranty period.

For warranty repair, the device must be returned to your distributor or to the manufacturer. The warranty does not cover normal wear and tear, such as batteries. Neither does the warranty cover damage caused by use for other than the intended purpose or use contrary to these instructions.

Depending on the number of daily dosages and the number of necessary audible signals, the batteries will last approximately 6 months. Only use good quality alkaline (2 x AA) batteries.

## 11 Med-O-Wheel CE certification

The Med-O-Wheel is classed as a MEDDEV 2.4/1 medical device and meets the standards for CE certification.

## 12 Contact information

**Manufacturer:**

**Addoz Oy**

Säästöpankinkatu 2

30100 Forssa

Finland

**Distributor:**

**e-pill Medication Reminders** (e-pill, LLC)

49 Walnut Street, Bldg 4

Wellesley, MA 02481, USA

**www.epill.com**

1-800-549-0095 / +1 781 239 2941

For questions or to order additional units or parts please contact e-pill Medication Reminders in Boston.

Opening hour are Monday – Friday 8:30 AM to 5:00 PM.

Please call toll-free 1-800-549-0095 or 1-781-239-2941.

Fax orders or questions to 1-781-235-3252.

**This is the SKU and UPC for the two versions:**

e-pill Med-O-Wheel SMART is

SKU 870715 / UPC 837066002712 / 2 x 14 Dose trays

e-pill Med-O-Wheel SECURE is

SKU 870812 / UPC 837066002736 / 2 x 28 Dose trays

## **Proper and Safe Use Warning Instructions / Disclaimers**

It is important that all pills and vitamins (prescribed and over the counter) are taken in accordance with your healthcare provider's exact instructions. Please consult your physician or pharmacist before taking any medications and consult the drug manufacturer's guidelines to ensure your safety and well-being.

DO NOT load Med-O-Wheel with any pills or vitamins not prescribed to the intended end user.

DO NOT load the tray with any pills that should not be taken together.

DO NOT load the tray with nitroglycerine, liquid, injectable or patch medications.

PLEASE lock Med-O- Wheel SECURE as required to control misuse and abuse of medications.

PLEASE keep this device away from children.

DO NOT permit unauthorized or untrained individuals to program, load or use the device.

DO NOT abuse, alter, misuse, neglect or attempt to repair the device except for those adjustments as outlined in this guide. Any tampering or modification to the device will void the warranty.

IMMEDIATELY REPORT any failure to dispense pills in accordance with the alarm schedule to the Product Support Center at 1-800-549-0095 or call your Distributor / Service Provider.

PLEASE REPORT any malfunction to the Product Support Center at 1-800-549-0095 or call your Distributor / Service Provider.

