ELITEETC MERCHANDISE RETURN FORM

Thank you for your order. If you would like to return an item that you have purchased from us, *please include a copy of your packing slip along with this form*. Returns will be accepted up to 30 days from the date of receipt.

- ω Please return your package insured, trackable and PREPAID. We encourage you to protect yourself from loss or theft by insuring the return shipment and saving the receipt for your records. We regret that we will not be able to issue credit or refund for any item that is lost or damaged in return shipping.
- ω To **return** items please complete the Returned Items portion of this form.
- ω To **exchange** items please complete the Returned Items **and** Replacement Items portion of this form.
- ω IF your order requires additional payment, please complete the Payment Information portion of this form.
- ω Reimbursement for returned items is made by original method of payment only and original shipping charges are not refundable.
- ω If you received damaged merchandise or merchandise in error please call our customer service at 1-866-254-7103.

(Please circle one)   **CREDIT/REFUND**   or   **EXCHANGE**

Return Merchandise Authorization #:_____

Last name and Zip Code on original order:_____

Returned Items

Item#	Qty	Description		Return Code

Return Codes: *please select **one only***

A. I ordered the wrong product **B**. Unwanted   **C.** Warehouse Error   **D.** Defective/Damaged

Replacement Items

Item#	Qty	Description		Price

Payment Information: please complete this portion if you are using a different payment method than used on original order.

_____ **MasterCard** _____**Visa** _____ **American Express**_____**Discover***(Check one)*

Card #_____ **Exp. Date**_____ **Signature**_____

Should we have any questions, may we contact you?
Daytime #: _____   **Evening #:** _____   **Cell #**_____
Contact Name _____

Shipping Information: please complete if different from original order

_____
_____
_____
_____

Ship Returns To: _____

EliteEtc.com
450 West 28th Street
Unit 4
Hialeah, Florida 33010